



Tourism, Communities, Culture & Leisure Committee

Date:	Tuesday, 12 October 2021
Time:	6.00 p.m.
Venue:	Palace Suite - Floral Pavilion

Contact Officer: Mike Jones, Principal Democratic Services Officer
Tel: 0151 691 8363
e-mail: michaeljones1@wirral.gov.uk
Website: www.wirral.gov.uk

Members of the public are encouraged to view the meeting via the webcast, (see below) but for anyone who would like to attend in person, please contact the box office at the Floral Pavilion by telephone on 0151 666 0000, in advance of the meeting. All those attending will be asked to wear a face covering (unless exempt) and are encouraged to take a Lateral Flow Test before attending. You should not attend if you have tested positive for Coronavirus or if you have any symptoms of Coronavirus.

AGENDA

- 1. WELCOME AND INTRODUCTION**
- 2. APOLOGIES**
- 3. MEMBERS' CODE OF CONDUCT - DECLARATIONS OF INTEREST**

Members are asked to consider whether they have any disclosable pecuniary interests and/or any other relevant interest in connection with any item(s) on this agenda and, if so, to declare them and state the nature of the interest.

- 4. MINUTES (Pages 1 - 4)**

To approve the accuracy of the minutes of the meeting held on 2 September 2021.

5. PUBLIC AND MEMBER QUESTIONS

5.1 Public Questions

Notice of question to be given in writing or by email by 12 noon, Thursday 7 October 2021 to the Council's Monitoring Officer (committeeservices@wirral.gov.uk) and to be dealt with in accordance with Standing Order 10.

5.2 Statements and Petitions

Notice of representations to be given in writing or by email by 12 noon, Thursday 7 October 2021 to the Council's Monitoring Officer (committeeservices@wirral.gov.uk) and to be dealt with in accordance with Standing Order 11.1.

Petitions may be presented to the Committee. The person presenting the petition will be allowed to address the meeting briefly (not exceeding one minute) to outline the aims of the petition. The Chair will refer the matter to another appropriate body of the Council within whose terms of reference it falls without discussion, unless a relevant item appears elsewhere on the Agenda. Please give notice of petitions to committeeservices@wirral.gov.uk in advance of the meeting.

5.3 Questions by Members

Questions by Members to be dealt with in accordance with Standing Orders 12.3 to 12.8.

SECTION A - KEY AND OTHER DECISIONS

- 6. LIVERPOOL AND WIRRAL CORONER AREA ANNUAL REPORT 2020 (Pages 5 - 20)**
- 7. PUBLIC SAFETY PROTECTION ORDER: BIRKENHEAD AND SEACOMBE (Pages 21 - 50)**

SECTION B - BUDGET AND PERFORMANCE MANAGEMENT

- 8. THE WIRRAL PLAN 2021-2026 DRAFT DELIVERY PLANS (Pages 51 - 64)**

SECTION C - WORK PROGRAMME / OVERVIEW AND SCRUTINY

- 9. WORK PROGRAMME UPDATE (Pages 65 - 74)**
- 10. TOURISM, COMMUNITIES, CULTURE & LEISURE COMMITTEE PERFORMANCE REPORT (Pages 75 - 92)**

TOURISM, COMMUNITIES, CULTURE & LEISURE COMMITTEE

Thursday, 2 September 2021

Present:

Councillor H Cameron (Chair)

Councillors	M Booth	B Kenny
	A Brame	C Spriggs
	P Cleary	KJ Williams
	P Gilchrist	S Williams
	J Johnson	G Wood

22 **WELCOME AND INTRODUCTION**

The Chair welcomed attendees and viewers to the meeting and reminded everyone that the meeting was webcast and retained on the Council's website.

23 **APOLOGIES**

There were no apologies for absence.

24 **MEMBERS' CODE OF CONDUCT - DECLARATIONS OF INTEREST**

There were no declarations of interests.

25 **MINUTES**

Resolved –

That the minutes of the meeting of the Tourism, Communities, Culture and Leisure Committee held on 27 July 2021 be approved and adopted as a correct record

26 **PUBLIC AND MEMBER QUESTIONS**

There were no questions, statements or petitions from the public or Members.

27 **UPDATE ON PROGRESS & FUTURE DEVELOPMENT OF WIRRAL
MUSEUMS SERVICE**

Andy McCartan, Assistant Director for Leisure, Libraries and Customer Engagement, and Jo Burns, Museums Manager, spoke to this report, which detailed the challenges and opportunities facing the service on reopening the Williamson Art Gallery and Birkenhead Priory to the public. Ventilation, to

make the buildings Covid safe, and catering were particular issues which were being tackled, and consultation on the cultural strategy was to start toward the end of 2021.

Members questioned the officers and established:

- The opening hours had been changed since before the lockdown and would allow weddings to be hosted in the evenings. Increased staffing would allow more opening hours
- Catering offers would develop over time and would include card payments
- There were aspirations for the Wirral Transport Museum although it was volunteer operated
- Staff capacity had limited opportunities for income generation until the issues around ventilation allowing greater visitor numbers had been resolved. Updates would be provided as works and solutions developed
- The temporary exhibition programme was to start before Christmas 2021
- The digital offer was being enhanced to enable more searches online
- Decarbonising was being tackled in different ways including investigating bus services and active travel.

Resolved:

That the contents of this report be noted and the ongoing work to increase high quality cultural engagement with Wirral Museums Service for residents and visitors be supported.

28 **QUARTER 1 FINANCIAL MONITORING REPORT**

Sarah Cox, Senior Finance Business Partner, presented this report which set out the financial monitoring information for the Committee as at quarter 1 (Apr – Jun) of 2021-22. There had been an income shortfall largely due to public events not taking place but some of the shortfall could be covered by Covid-19 additional funding. Planned savings were on track to be achieved. Capital schemes were listed and their finances were in a favourable position due to delays in commencing works.

Members questioned the detail of the report and established:

- The review of leisure facilities should be presented to Committee in November and could inform future spending
- Revenue expectations were reduced in line with reduced possible attendance at venues.

Resolved:

That

- (1) the projected year-end revenue forecast position of £0.328m adverse, as reported at quarter 1 (Apr – Jun) of 2021-22 be noted**

- (2) progress on the achievement of approved savings and the projected year end forecast position at quarter 1 (Apr – Jun) of 2021-22 be noted**
- (3) the reserves allocated to the Committee for future one-off commitments be noted**
- (4) the projected year-end capital forecast position of £4.914m favourable, as reported at quarter 1 (Apr – Jun) of 2021-22 be noted.**

29 **WORK PROGRAMME UPDATE**

The Tourism, Communities, Culture and Leisure Committee was responsible for proposing and delivering an annual committee work programme. This work programme was to align with the corporate priorities of the Council, in particular the delivery of the key decisions which were within the remit of the Committee.

The Chair asked that a report be brought regarding part (b) of the Terms of Reference ((para 7.2(b) in Part 3(B) of the Constitution) i.e. community engagement, incorporating the Council's approach to equalities, inclusion communities, neighbourhoods and the voluntary and charitable sector, community wealth building and social value) possibly towards the end of the financial year.

Resolved -

That the work programme for the Tourism, Communities, Culture and Leisure Committee for the remainder of the 2021/22 municipal year be agreed subject to the addition of a report concerning part (b) of the Committee's Terms of Reference.

This page is intentionally left blank



TOURISM, COMMUNITIES, CULTURE & LEISURE COMMITTEE

Tuesday, 12 October 2021

REPORT TITLE:	LIVERPOOL AND WIRRAL CORONER AREA ANNUAL REPORT 2020
REPORT OF:	DIRECTOR OF LAW AND GOVERNANCE (MONITORING OFFICER)

REPORT SUMMARY

A Coroner is an independent judicial office holder, appointed by the local authority.

They investigate deaths that have been reported to them if it appears that,

- The death was violent or unnatural;
- The cause of death is unknown, or
- The person died in prison, police custody or another type of state detention

The appended report is the full annual report of the Liverpool and Wirral Coroner Area for the period of 2020

This matter affects all wards in the borough

This is not a key decision

RECOMMENDATION/S

The Tourism, Communities, Culture and Leisure Committee is recommended to note the report.

SUPPORTING INFORMATION

1.0 REASON/S FOR RECOMMENDATION/S

- 1.1 The Tourism, Communities, Culture and Leisure Committee within its terms of reference, has responsibility for customer contact, community development and community services, including all of those functions related to community safety and also those regarding the promotion of community engagement. The Committee is charged by full council to undertake responsibility for bereavement services and support to the Coroners Service.
- 1.2 The report has been produced to enable the Tourism, Communities, Culture and Leisure Committee to undertake this function.

2.0 OTHER OPTIONS CONSIDERED

- 2.1 A further option would be not to undertake a review of this report. However, the Committee is tasked to undertake this function as laid out in the Constitution.

3.0 BACKGROUND INFORMATION

- 3.1 On 2nd April 2015 the Liverpool and Wirral Coroner Areas merged to form one jurisdiction. Liverpool City Council is the lead authority working closely with Wirral Council. The Coroner Area of Liverpool and Wirral is a large geographical area of 26,884 Hectares with a population of around 800,000. The area is a part of the Liverpool City Region which is a world class centre of excellence in commerce, culture, education and industry and as such the area has a significantly larger workforce than resident population. The Coroner works closely with two registration districts, Liverpool Register Office and Wirral Register Office.
- 3.2 The Coroners and Justice Act 2009 sought to give effect to some of the key recommendations of Dame Janet Smith's Shipman Inquiry and the Luce Review which both reported in 2003.
- 3.3 In particular, the intention behind Schedule 2 of the 2009 Act was to move towards fewer (but larger) coroner areas which are supported by a full-time Senior Coroner. This approach could lead to greater economies of scale, through sharing of staff and resources and will enable full-time Senior Coroners to focus entirely on their coronial duties, thus developing their skills and experiences more fully.

4.0 FINANCIAL IMPLICATIONS

- 4.1 The gross expenditure outturn for 2020/2021 for the Liverpool & Wirral Coroner Services was £1,903,184. The recharge ratio according to population is 63% Liverpool City Council, 37% Wirral Council.
- 4.3 A further breakdown of the recharge ratio is included in the appended report.

5.0 LEGAL IMPLICATIONS

- 5.1 Section 24 of the 2009 Act requires the relevant local authority for a coroner area to provide 'whatever officers and other staff are needed by the coroners for that area to carry out their functions'. The authority must provide accommodation that is 'appropriate to the needs of those coroners.

6.0 RESOURCE IMPLICATIONS: STAFFING, ICT AND ASSETS

- 6.1 This report is for information purposes only and as such there are no direct legal implications

7.0 RELEVANT RISKS

- 7.1 This report enables the Tourism, Communities, Culture and Leisure Committee to review the coroners annual report and any associated risks. By not undertaking this function, the Committee would not be discharging its duties as laid out in the constitution. This is a high-profile service and carries reputational risk implications.

8.0 ENGAGEMENT/CONSULTATION

- 8.1 The report has been produced for information and to enable further debate and discussion by members of the Tourism, Communities, Culture and Leisure Committee

9.0 EQUALITY IMPLICATIONS

- 9.1 Wirral Council has a legal requirement to make sure its policies, and the way it carries out its work, do not discriminate against anyone. However, this report is for information purposes only and as such there are no direct equality implications

10.0 ENVIRONMENT AND CLIMATE IMPLICATIONS

- 10.1 This report is for information purposes only and as such, there are no direct environment or climate implications

11.0 COMMUNITY WEALTH IMPLICATIONS

- 11.1 This report is for information purposes only and as such, there are no direct community wealth building implications associated with this report

REPORT AUTHOR: **Anna Perret**
(Anna Perret)

email: annaperret@wirral.gov.uk

APPENDICES

Appendix 1 Annual Report 2020

BACKGROUND PAPERS

The Coroners and Justice Act 2009
The Shipman Enquiry
Cabinet Report 2 December 2012

SUBJECT HISTORY (last 3 years)

Council Meeting	Date



Liverpool & Wirral Coroner Area

Annual Report 2020



Contents

LIVERPOOL & WIRRAL CORONER AREA	2
Background Information	2
The Role of the Coroner	2
Coroners.....	3
Our duty.....	3
Workload	3
Covid 19 Pandemic	4
STATISTICS.....	5
Liverpool & Wirral Coroner Area – 2020 Comparison With 2019	6
Performance.....	7
2020 comparison with neighbouring jurisdictions.....	7
2020 comparison with jurisdictions of a similar demographic.....	7
Budget.....	8
Coroner’s Court Support Service.....	8
Compliments	9
Regulation 28 - Reports to Prevent Future Deaths	10
Multi-Agency Working	10

LIVERPOOL & WIRRAL CORONER AREA

ANNUAL REPORT 2020

Background Information

On 2nd April 2015 The Liverpool and Wirral Coroner Areas merged to form one jurisdiction. Liverpool City Council is the lead authority working closely with Wirral Council.

The Coroner Area of Liverpool and Wirral is a large geographical area of 26,884 Hectares with a population of around 800,000. The area is a part of the Liverpool City Region which is a world class centre of excellence in commerce, culture, education and industry and as such the area has a significantly larger workforce than resident population. We work closely with two registration districts, Liverpool Register Office and Wirral Register Office.

The Area is a major transport hub with main arterial roads and motorways, Liverpool John Lennon Airport, Main Line Rail links (Lime Street & Birkenhead Train Stations), Mersey Tunnels, Mersey Ferry, Ports and an Ocean Liner terminal.

There are three Universities, two cathedrals, two large local prisons and a diverse multi-ethnic multicultural harmonious population. The area has two Premier League football teams, one Football League football team and a championship golf course.

The area is served by three large district general teaching hospitals namely:

Liverpool University Teaching Hospital
University Hospital Aintree
Wirral University Teaching Hospital

and there are five tertiary centres of healthcare excellence namely:

Liverpool Heart & Chest Hospital
Liverpool Children's Hospital (Alder Hey)
Liverpool Women's Hospital
Clatterbridge Hospital
The Walton Centre for Neurology & Neurosurgery

There are also two adult and two children's hospices. The jurisdiction also contains mental health units with patients detained under the Mental Health Act 1983.

The Role of the Coroner

A Coroner is an independent judicial office holder, appointed by the local authority. They investigate deaths that have been reported to them if it appears that:

- The death was violent or unnatural
- The cause of death is unknown, or
- The person died in prison, police custody or another type of state detention.

The Coroner's service and Court is at:

Gerard Majella Courthouse, Boundary Street, Liverpool, L5 2QD

The Court and Offices are dedicated to the Coroner's Service; however, they are conveniently co-located with the Emergency Planning Team and the Child Death Overview panel. There are lawned areas, a garden, secure staff parking, public parking, a separate jury retiring building, the facility to run up to three courts, a vulnerable witness room, Video-conferencing, five advocate's conference/meeting rooms, a waiting room and an excellent Coroner's Court Support Service.

All coroner's support staff are located in the same building. There is an administrative team of four local authority officers led by the Chief Clerk and twelve Merseyside Police Coroner's Investigative Officers, with their own manager who are from time to time supplemented by serving police officers for investigative duties.

Coroners

In the Liverpool & Wirral Coroner Area there is a Senior Coroner and Area Coroner, both full time, and there are currently nine Assistant Coroners (three of which sit regularly, two are Coroners in the neighbouring Coroner Area – Sefton, St Helens & Knowsley, three are now Senior Coroners in different Coroner Areas and one is a recently retired Senior Coroner).

Our duty

To put families at the heart of the service and provide a professional, sensitive and caring approach to meet the needs of bereaved people who come into contact with the Coroners Service.

Workload

In 2020 there were 3,311 reported deaths. This resulted in 735 inquests being opened in 2020 and a total number of 821 inquests being concluded in 2020.

There is a high inquest rate for the number of deaths reported, however this is the result of a post-mortem examination rate of 34% in 2020 (average of 39% nationally) and an average inquest conclusion time of 11 weeks from the death report (average of 27 weeks nationally). Up to 25% of inquests are concluded based on clinical history and exclusion of unnatural causes as opposed to invasive autopsy. This enables the limited resources to be targeted on those unnatural and state detention deaths which require the most investigation.

Less invasive autopsy is available where appropriate as an adjunct to conventional death investigation in accordance with Chief Coroner's guidance and advice from the Royal College of Pathologists and the Royal College of Radiologists. This enables the limited resources to be targeted on unnatural and state detention deaths, our core statutory duty, which require the most investigation.

In Liverpool and Wirral all directions for investigations opened are timetabled as to when evidence should be filed and dates are set, such as when an investigation will be reviewed, or an inquest opened, or an inquest will be concluded. These directions can only be set by a Coroner Office holder. This method of working ensures that inquests are dealt with in a timely and efficient manner.

Covid 19 Pandemic

The government passed the Coronavirus Act 2020 which introduced temporary easements to death management and affected the way deaths have been reported to Coroners. It should have resulted in a reduction in the number of deaths reported however this has not been the case.

In March 2020 the effects of the start of the pandemic started to be felt within the Coroner's Service. Initially this was an increase in the reported number of deaths alongside dealing with an increased number of enquiries from medical practitioners who were unsure of the change in legislation.

As the months progressed, and to date now, the effects of the pandemic are even greater to the Coroner's Service both in a workload and financial sense. The increase in cases are not Covid related but pandemic related. There has been a noticeable increase in the number of unnatural deaths such as suicides, drug and alcohol related deaths resulting in an increase of post-mortems and other analysis to determine the cause of death.

The communication between people ill in hospital and their families has not been ideal therefore this has resulted in more detailed investigation needed as families need answers as to the care and treatment their loved one received in hospital prior to their death. This has created extra pressure on the team dealing with bereaved families as well as extra financial costs to the service.

Throughout the pandemic, including national lockdowns, the Coroner's Service has remained open and held inquests daily in open court. For the first national lockdown, complex inquest cases with multiple witnesses were temporarily adjourned however from September 2020 the Court had installed screens and upgraded the IT equipment in the courtrooms to enable the building to be Covid-secure and for semi-virtual inquests to be heard in Court enabling a limited number of people in court and for others to attend virtually via MS Teams.

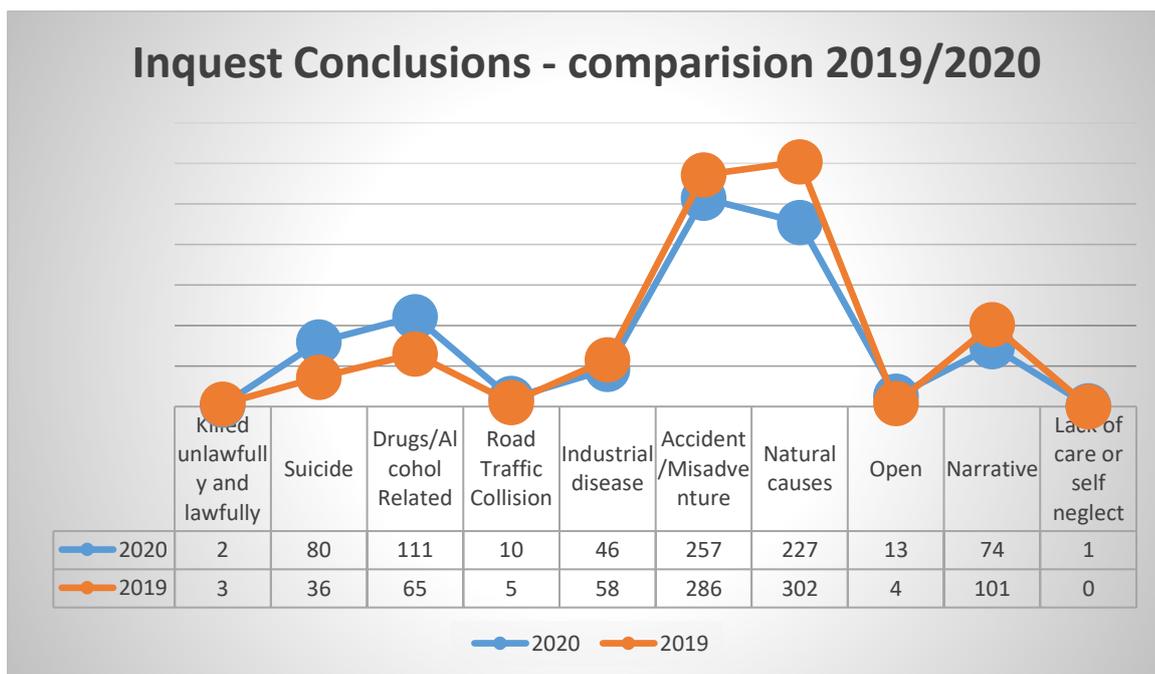
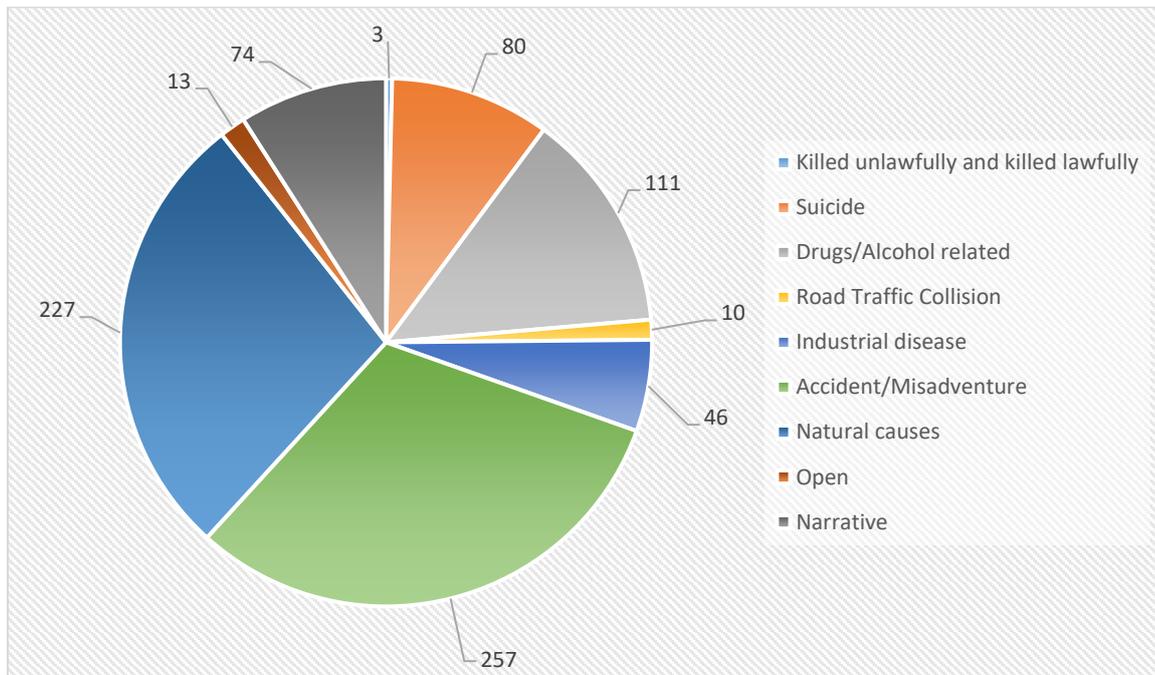
Jury cases however have been more difficult to hold with social distancing measures and so as at September 2021 there is a backlog of 33 jury cases and over 10 complex non-jury cases (lasting more than 3 full days with multiple witnesses giving evidence) which will need to be listed and heard over the following 2 - 3 years. The average jury case is 2 weeks long. From September 2021 the court has listed at least one jury case per month, in some cases 2, every month for the next 18 months, to try and work through the backlog.

The pandemic has put a heavy burden on the service and will continue to do so for the foreseeable future.

STATISTICS

Key findings from 2020

22% of deaths reported in 2020 resulted in an inquest being held. The breakdown of the 821 inquest conclusions were as follows:



Liverpool & Wirral Coroner Area – 2020 Comparison With 2019

REPORTED DEATHS

Reported deaths 1 st January 2020 to 31 st December 2020	3311
Reported deaths 1 st January 2019 to 31 st December 2019	3444

INQUESTS

Inquests concluded from 1 st January 2020 to 31 st December 2020	821
Inquests concluded from 1 st January 2019 to 31 st December 2019	860

Inquests opened from 1 st January 2020 to 31 st December 2020	735
Inquests opened from 1 st January 2019 to 31 st December 2019	829

POST MORTEMS

Number of deaths reported that resulted in a PM in 2020	1124	(34% rate)
Number of deaths reported that resulted in a PM in 2019	1075	(31% rate)

JURY INQUESTS

Number of inquests held with a jury in 2018	4
Number of inquests held with a jury in 2019	5

TIME TAKEN TO CONCLUDE INQUESTS

2020

% of inquests concluded within 1 month in 2020	56%
% of inquests concluded within 3 months in 2020	70%
% of inquests concluded within 6 months in 2020	94%

2019

% of inquests concluded within 1 month in 2019	64%
% of inquests concluded within 3 months in 2019	79%
% of inquests concluded within 6 months in 2019	96%

The statutory guidance is that an inquest should be held within 6 months of the date of death.

Performance

Performance management is critical to maintain an efficient and effective Coroner's Service.

2020 comparison with neighbouring Coroner Areas

Area	Deaths reported	Post-mortems	Post-mortem rate	No. of inquests	Average inquest waiting time
Liverpool & Wirral	3311	1124	34%	735	11 weeks
Sefton, St Helens & Knowsley	2410	772	32%	340	22 weeks
Cheshire	2721	1486	55%	581	21 weeks
Manchester City	2644	1274	48%	659	47 weeks

Coroner Areas which have a prison within their boundary will have to hold jury inquests for unnatural deaths, which inevitably lengthen the time taken to conclude these types of complex inquests.

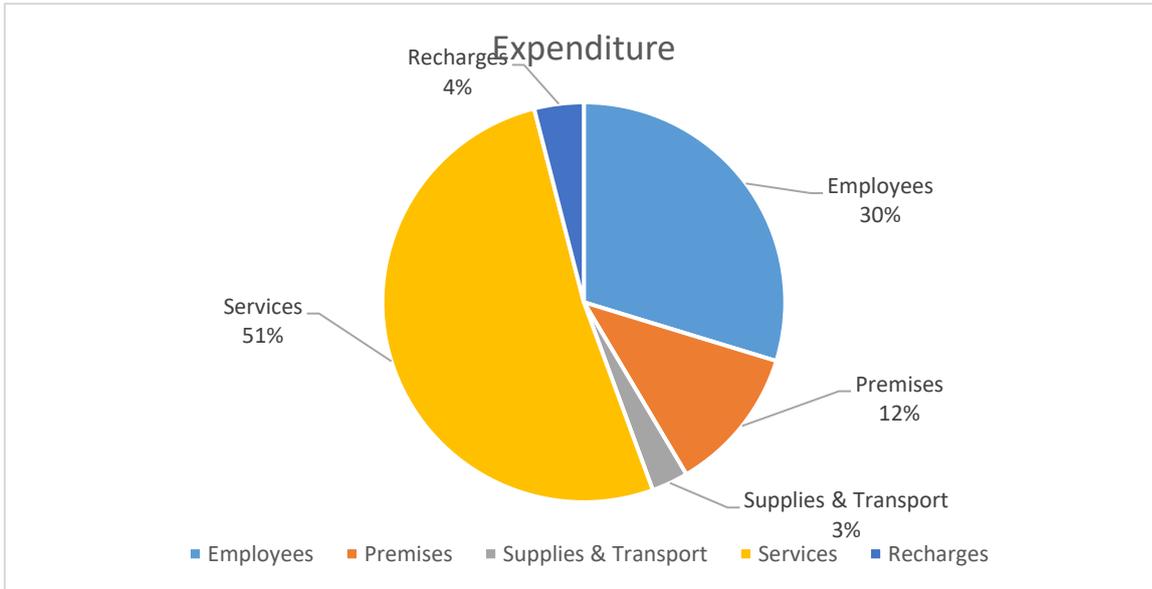
2020 comparison with Coroner Areas of a similar demographic

Area	Deaths reported	No. of Prison deaths	Post-mortem rate	No. of inquests	Average inquest waiting time
Liverpool & Wirral	3311	17	34%	735	11 weeks
West Yorkshire East District	3814	35	33%	683	21 weeks
Birmingham & Solihull	5593	9	29%	794	10 weeks
Manchester City	2644	10	48%	659	47 weeks

Budget

The gross expenditure outturn for 2020/2021 for the Liverpool & Wirral Coroner Services was £1,903,184. The recharge ratio according to population is 63% Liverpool City Council, 37% Wirral Council. Therefore, the cost of the Coroner's Service for 2019/20 was:

Liverpool £1,199,006 Wirral £704,178 The breakdown is as follows:



Over 52% of the budget is spent on services – this includes medical fees (post-mortem fees), outside analysis (toxicology), coroner removals, hospital mortuary fees, juror fees, witness fees and medical reports.

25% of the budget is spent on employees – this includes all the Coroners' salaries and the administration support team for the Court.

23% of the budget is spent on recharges/premises – this is for the running of the Court premises along with central support charges for IT, Legal Services, finance, premise management and resolution centre costs.

Coroner's Court Support Service

The Coroners' Courts Support Service is a registered charity whose volunteers give emotional and practical support to families and other witnesses attending Inquests. The team have been operating in Liverpool and Wirral since 31st October 2011 and currently consists of 17 volunteers 10 of whom started in 2011.

Since 2011 volunteers have supported over 10,000 family members and friends, over 2,400 witnesses and given support to the many professionals (police, fire, ambulance services and advocates, solicitors) who attend court.

Compliments

Each year we receive many compliments from bereaved families which demonstrate our commitment to put them at the heart of the service. Here are some examples:

"I just want to say a huge thank you. Your support and guidance over the last few weeks has been amazing. It's made the whole process so much easier and I can't thank you enough."

"My dad passed away in January this year. The officer assigned to dad's case from the start right through to the end was kind, polite, courteous, patient, understanding and made sure everything was explained to us in layman's terms."

"Dealing with a death of someone is a very difficult time as you know and I am so grateful that you were by our side to guide us through the process. The officer dealing with our case is an absolute asset to your team and I wish to say thank you not just to her but to you all for helping us through this extremely traumatic experience."

"I'd just like to say a great big thank you to you all in the Coroner's office for your help and kindness when dealing with me about my Dad's passing. You made an extremely distressing time bearable and were so helpful in dealing with the process."

"I would like to thank the Coroner for his kindness today at the inquest of my grandson. I hope you will pass on to him how much his closing words meant to my son, my husband and myself."

"I feel compelled to email regarding the exceptionally positive experience today from the staff of the Liverpool Coroner's Office during what has been a very sad time for our family. From my initial conversation the whole process was most positive. The Coroner's Officer clearly demonstrated excellent interpersonal skills and was professional yet friendly in her approach. She put my concerns to rest and I felt supported along the whole journey. She replied well within the timescale promised and advanced the paperwork as I was assured she would do. This made what was a very upsetting process bearable and I cannot thank her enough for her gentle yet professional approach. Please do pass on my most grateful thanks to all these staff. Whilst this work is "everyday" to you all it is one of the most upsetting conversations which families will ever have. How it is handled will live with family members for a long time."

"Thank you so much, on behalf of all our family, for the way in which you dealt with our case. It has been a very traumatic time for us as a family and we were very anxious about the inquest but thank for making this as painless as possible. We'd like to express our gratitude to the Coroner for their kind and sympathetic words which were a great comfort and put us all at ease."

"May I say many thanks from myself and my family for the kindness and consideration you have shown during the sad loss of our brother. I appreciate very much your phone calls and concern at this very difficult time for us."

Regulation 28 - Reports to Prevent Future Deaths

The Coroners and Justice Act 2009 provides coroners with the duty to make reports to a person, organisation, local authority or government department or agency where the coroner believes that action should be taken to prevent future deaths.

In 2020, the Liverpool & Wirral Coroner Area generated 7 Regulation 28 reports. These were addressed to NHS bodies, including Mental Health Services, Prison Services and Local Authorities. The reports highlighted a wide variety of issues from healthcare provision within state detention settings to improving communication between local mental health services providers to clearer information documentation protocols in care settings. It also covered highway and health and safety issues.

Multi-Agency Working

The Coroner's Service has an excellent close working relationship with Merseyside Police who ensure sudden and unexpected deaths are investigated appropriately.

We provide regular training sessions to local hospitals for their new doctors and also accommodate numerous visits to Court from nursing students who greatly appreciate this valuable opportunity.

We deal with hundreds of requests each year from insurance companies and solicitors in relation to life insurance policies and pensions along with litigation enquires.

The inquest archives date back to 1939 so we also deal with many requests from family members tracing their family history.

The Coroner's Service works closely with Emergency Planning Teams in Liverpool and Wirral to ensure they have input into the appropriate plans such as the Merseyside Mass Fatality Plan and the Local Resilience Forum Extra Death Plan.

We work closely with the Child Death Overview Panel keeping them notified of child deaths, issues that may relate to Serious Case Reviews and the final outcome of inquests.

The service provides information to a variety of statutory agencies to assist with the prevention of drug related deaths, road traffic accidents, industrial disease and accidents and suicide prevention.

The Year Ahead

With the introduction of the Medical Examiner system, which is voluntary/non-statutory at present, we are working with new medical examiners appointed within Trusts so that all referrals are relevant and appropriate. We anticipate there will continue to be an increase in the number of deaths referred to the Coroner that will require an investigation and possible inquest.

This year we introduced electronic referrals via an external portal into our database. This has been working well within the hospitals in our area and we have started to roll this out to all GP practices throughout Liverpool and the Wirral. This will reduce the administration time from inputting duplicate data and will enable us to concentrate more time on supporting bereaved families.

This year we improved the Coroner Service pages on the Council's website to enhance the quality of information available to families, witnesses and jury members. Looking ahead we will be developing methods through the website to encourage engagement to monitor customer satisfaction.



Tourism, Communities, Culture and Leisure Committee

Tuesday, 12th October 2021

REPORT TITLE:	PUBLIC SPACES PROTECTION ORDER: SAFER STREETS 2 (BIRKENHEAD AND SEACOMBE)
REPORT OF:	DIRECTOR OF NEIGHBOURHOOD SERVICES

REPORT SUMMARY

This report recommends the implementation of a Public Spaces Protection Order (PSPO), in the 'Birkenhead and Tranmere and Seacombe Safer Streets 2' area for a period of three years.

Following from the successful Safer Streets 1 project in North Birkenhead, Wirral has been awarded a further £432K by the Home Office, for Safer Streets 2 Central Birkenhead and Seacombe, which is being delivered between July 2021 and March 2022. The project is led by Wirral Council, in partnership with Merseyside Police and the Police and Crime Commissioner.

Safer Streets 2 project aims to deliver a reduction in burglary by 5%, leading to 6 less burglaries per annum, with diffused benefits of reductions in anti-social behaviour, fires, drug dealing, drug-related crime, flytipping and dog fouling. The project aims to specifically deliver:

- Installation of circa 30 new alleygates
- Installation of circa 150 light heads
- Marketing Campaigns
- Circa 12 Action Days and Cleansing Days
- Clearing 'grot spots'
- 7 CCTV Upgrades
- 12 CCTV Installations

The proposal is to install circa 30 new alleygates costing £150K in the Safer Streets 2 area, seeking to support the communities suffering from long-term issues of anti-social behaviour and high rates of burglary. Residents and businesses whose premises adjoin unsecured alleyways are particularly vulnerable to this kind of acquisitive crime.

The report is in furtherance of the Council's Wirral Plan Priorities 2021-26, 'Safe and pleasant communities that our residents are proud of.' This matter affects Birkenhead & Tranmere and Seacombe wards. The decision is a key decision.

RECOMMENDATION/S

That Tourism, Communities, Culture and Leisure Committee approve the implementation of a Public Spaces Protection Order in the 'Birkenhead and Seacombe Safer Streets 2' area as set out in Appendix 1 of this report for a period of 3 years.

SUPPORTING INFORMATION

1.0 REASONS FOR RECOMMENDATION/S

- 1.1 This PSPO is being implemented in these specific areas within Birkenhead & Tranmere and Seacombe wards, to address the behaviours which are having a detrimental effect on the quality of life of this community. The proposal is as a direct response to long term high rates of crime and persistent problems of anti-social behaviour reported to Magenta Living, Wirral Council and Merseyside Police.
- 1.2 These areas are the worst affected residential areas in Wirral for both burglary and anti-social behaviour and have met the high thresholds set within the specific criteria used by the Home Office to fund alleygates as a situational crime and disorder intervention.
- 1.3 Academic studies have demonstrated alleygates reduced burglary by 37% on average in Merseyside and the scheme was cost beneficial with a saving of £1.86 for every pound spent¹. As well the documented reduction burglary, alleygated areas across Wirral have enjoyed dramatic reductions in anti-social behaviour, secondary fires, drug-related crime, fly tipping and dog fouling, explaining why so many Wirral communities have welcomed this intervention.
- 1.4 The evidence obtained from residents and businesses adjacent to the alleyways where gating is proposed, has demonstrated that the majority responding to the survey have been victims of crime and disorder occurring as a consequence of the vulnerability of their alleyways. Residents in the proposed areas have had to endure fly tipping, youths causing annoyance, drug related incidents, deliberate fires, vandalism / graffiti, street workers, syringes, muggings and hate crime as set out in Appendix 4.
- 1.5 Over 800 survey forms in total have been distributed to ensure every resident or business adjoining the alleyways proposed for gating have been able to provide both evidence of the detriment to the quality of life crime and disorder in these alleyways presents, as well as any objections and concerns felt regarding the gating of these alleyways.
- 1.6 Access and egress for people with a disability was specifically addressed in the surveys and no significant issues were identified. With regard to the restriction on movement, it is only potential offenders who will be inconvenienced, as they will no longer have a plausible excuse when challenged. This is seen as being the minimum required to bring about a change in the habits of those engaging in the behaviour being restricted.

¹ <https://link.springer.com/article/10.1007/s10610-005-5502-0>

2.0 OTHER OPTIONS CONSIDERED

- 2.1 Currently there are no permanent orders or restrictions in place to address this anti-social behaviour in the proposed areas. If we continued with the option to continue without an order and not install alleygates in the Safer Streets 2 area, the incidences ASB, crime and arson would continue at the same level.
- 2.2 The option of signage on alleygates to prohibit ASB and flytipping could be used, however, a physical barrier preventing access has been shown to be more effective see paragraph 1.3

3.0 BACKGROUND INFORMATION

- 3.1 51 consultation responses were collected regarding the proposed PSPOs. 96% of overall responses were positive. The 4% objections or queries have been addressed. Details of the responses can be found in Appendix 4. Evidence of ASB was also gathered from 66 respondents showing high levels of ASB and crime in the areas. All surveys were targeted mailouts to all residents and businesses adjoining affected alleyways and also surveys were available online on the Council's website. In relation to consultation with the public, signage was placed in the areas affected for the duration of the three week consultation period, to ensure anyone potentially affected by the Order had the opportunity to give their views
- 3.2 The Neighbourhoods Community Engagement Team undertook an Alleygating case study 'Transforming Alleyways' submitted as a background paper, which illustrates the benefits to the community in terms of civic pride, social cohesion and public participation.

4.0 FINANCIAL IMPLICATIONS

- 4.1 If the Order is implemented the survey and repair of existing gates, installation of new gates complete with signage and sufficient keys for all residents and businesses in premises adjoining the alleyways identified will be funded by the Home Office under the 'Safer Streets 2' funding grant programme. Ongoing maintenance costs will be absorbed into the existing alleygate maintenance budget.
- 4.2 The expected costs of surveys and consultation will be set against the overall Safer Streets 2 project costs.

5.0 LEGAL IMPLICATIONS

- 5.1 The Anti-Social Behaviour, Crime and Policing Act 2014 (the Act) is designed to put victims first and streamlined the enforcement powers available to Councils and the Police. Sections 59 to 75 of the Act set out provision for Councils to make Public Spaces Protection Orders (PSPOs). The Council can make a PSPO on any public space within its own area. The definition of public space is wide and includes any

place to which the public or any section of the public has access, on payment or otherwise, as of right or by virtue of express or implied permission.

- 5.2 PSPOs are intended to deal with a particular nuisance or problem in a specific area that is detrimental to the local community's quality of life, by imposing conditions on the use of that area which apply to everyone or by specified classes of person. They are intended to help ensure that the law-abiding majority can use and enjoy public spaces, safe from anti-social behaviour. It is important that the restrictions imposed are focused on specific behaviours and are proportionate to the detrimental effect that the behaviour is causing or can cause, and are necessary to prevent it from continuing, occurring or recurring.
- 5.3 The making of a PSPO is a discretionary power available to the Council. The Council may make a public spaces protection order if satisfied on reasonable grounds that two conditions are met.
- 5.4 The first condition is that—
- (a) activities carried on in a public place within the authority's area have had a detrimental effect on the quality of life of those in the locality, or
 - (b) it is likely that activities will be carried on in a public place within that area and that they will have such an effect.
- 5.5 The second condition is that the effect, or likely effect, of the activities—
- (a) is, or is likely to be, of a persistent or continuing nature,
 - (b) is, or is likely to be, such as to make the activities unreasonable, and
 - (c) justifies the restrictions imposed by the notice.
- 5.6 A public space protection order is an order that identifies the public place referred to in the restricted area and—
- (a) prohibits specified things being done in the restricted area,
 - (b) requires specified things to be done by persons carrying on specified activities in that area, or
 - (c) does both of those things.
- 5.7 Breach of a PSPO is a criminal offence. The penalty upon conviction is a fine of up to £1000. Enforcement officers can issue a fixed penalty notice of up to £100 if appropriate.

- 5.8 The proposed Order would be enforceable by Council officers and Police Officers within Merseyside Police.
- 5.9 Anyone who lives in, or regularly works in or visits the area can appeal a PSPO in the High Court within six weeks of issue. A further right of appeal is available each time the PSPO is varied by the Council. Site notices alerting residents or workers to their right to appeal will be put on site in the roads affected.

6.0 RESOURCE IMPLICATIONS: STAFFING, ICT AND ASSETS

- 6.1 A PSPO can be enforced by an authorised officer of the Council, a Police Constable or an authorised Police Community Support and Traffic Officer. Legal Services will provide support where formal Court enforcement is considered necessary and in providing training to authorised officers.

7.0 RELEVANT RISKS

- 7.1 If the Council does not take action to address the increasing issues of anti-social behaviour affecting these areas there may be a detrimental impact upon the local economy and the quality of life for those who live nearby.

8.0 ENGAGEMENT/CONSULTATION

- 8.1 The survey regarding implementing a PSPO has been out to public consultation for a period of 3 weeks. The guiding principles for a fair consultation can be summarised as follows:
- It should be at a time when proposals are at a formative stage;
 - It must include sufficient reasons for particular proposals to allow those consulted to give intelligent consideration and an intelligent response;
 - Those consulted should be made aware of the factors that are of decisive relevance to the decision;
 - Adequate time should be given for consideration and response;
 - The product of the consultation should be conscientiously taken into account by the decision makers in finalising their statutory proposals when the ultimate decision is taken.
- 8.2 The PSPO consultation received 51 responses overall with an overwhelming 96% of responses being positive and in favour of the implementation of the proposed Order as set out in Appendix 1 of this report.
- 8.3 The proposed Orders have been discussed with partner agencies Magenta Living, Wirral ASB team, within Police Operations meeting and through written consultation. The proposals outlined have been considered with those partners, taking into account factors such as risks, gaps in service, priorities, implementation timescales and capacity to enforce the Orders. Evidence of ASB in proposed alleygate areas has been provided by partners and via targeted mailout surveys to residents and businesses with an online survey also provided.

9.0 EQUALITY IMPLICATIONS

- 9.1 The Council must have regard to the elimination of unlawful discrimination and harassment and the promotion of equality under the Equality Act 2010. There are no significant equality and diversity implications arising from this report.

10.0 ENVIRONMENT AND CLIMATE IMPLICATIONS

- 10.1 The immediate environment for residents will be less prone to build up of waste, litter and detritus from passers-by who may litter in the alleyway, or from organised fly-tipping as a result of the recommendations made in this report.
- 10.2 There are no climate changes issues arising from the recommendations within this report.
- 10.3 The recommendations contained within this report are expected to have no impact on emissions of greenhouse gases

11.0 COMMUNITY WEALTH IMPLICATIONS

- 11.1 The installation of the proposed alleygates will take place in two of the most deprived wards in Wirral (Birkenhead and Tranmere and Seacombe wards). The proposed alleygates will protect the community from further Anti-Social Behaviour, crime, drug dealing, burglary, flytipping and arson. The gates will prevent additional MFRS and Merseyside Police call outs and the need for alleyway flytipping clearance, thus saving the Wirral pound.

REPORT AUTHOR: Jo Burrell

Constituency Manager

email: joannaburrell@wirral.gov.uk

APPENDICES

Appendix 1 - Draft Public Spaces Protection Order

Appendix 2 - Birkenhead and Seacombe Safer Streets geographic catchment

Appendix 3 - Maps A – M: Alleyways for proposed gating

Appendix 4 - Crime and disorder incidents affecting proposed area and excerpts from residents PSPO survey in proposed alleygating areas

BACKGROUND PAPERS

1. Full consultation responses
2. Alleygate study – College of Policing
3. Transforming Alleyways – Neighbourhoods Team Alleygating Case Study

SUBJECT HISTORY (last 3 years)

Council Meeting	Date



ANTI-SOCIAL BEHAVIOUR, CRIME AND POLICING ACT 2014, SECTION 59

Public Spaces Protection Order 2021 – Alleyway Gating, Seacombe & Birkenhead

This Public Spaces Protection Order is made by Wirral Council under Section 59 of the Anti-Social Behaviour, Crime and Policing Act 2014

1. Citation

This Order may be cited as The Wirral Council Alleyway Gating Order (Seacombe & Birkenhead).

2. Duration of The Wirral Council Alleyway Gating Order (Seacombe & Birkenhead)

- (i) The Wirral Council Alleyway Gating Order (Seacombe & Birkenhead) will remain in force for a period of 3 years from the commencement date given in paragraph 3(i) below.
- (ii) Before the expiry of Wirral Council Alleyway Gating Order (Seacombe & Birkenhead), Wirral Council may extend the duration of it if satisfied on reasonable grounds that doing so is necessary to prevent occurrence or recurrence after that time of activities that have had a detrimental effect on the quality of life of those in the locality, or if it is satisfied on reasonable grounds that doing so is necessary to prevent an increase in the frequency or seriousness of such activities.
- (iii) The Wirral Council Alleyway Gating Order (Seacombe & Birkenhead) may be extended more than once.

3. Effect

- (i) The Wirral Council Alleyway Gating Order (Seacombe & Birkenhead) comes into force on .
- (ii) The Wirral Council Alleyway Gating Order (Seacombe & Birkenhead) is made because Wirral Council is satisfied on reasonable grounds that the two conditions prescribed by section 59 of the 2014 Act are met, namely:
 - a. activities carried on in a public place within the authority's area have had a detrimental effect on the quality of life of those in the locality, or it is likely that activities will be carried on in a public place within that area and that they will have such an effect; and
 - b. the effect, or likely effect of the activities:
 - i. is, or is likely to be, of a persistent or continuing nature;
 - ii. is, or is likely to be, such as to make the activities unreasonable, and
 - iii. justifies the restrictions imposed by the Wirral Council Alleyway Gating Order (Seacombe & Birkenhead).

- (iii) The prohibitions or requirements imposed by the Wirral Council Alleyway Gating Order (Seacombe & Birkenhead) are ones that Wirral Council has determined are reasonable to impose in order to prevent the detrimental effect continuing, occurring or recurring, or to reduce that detrimental effect or to reduce the risk of its continuance, occurrence or recurrence.

4. Offence of failing to comply with The Wirral Council Alleyway Gating Order (Birkenhead North): section 67 of the Act

- (i) It is an offence for a person, without reasonable excuse:
- a. to do anything that that person is prohibited from doing by The Wirral Council Alleyway Gating Order (Seacombe & Birkenhead); or
 - b. to fail to comply with a requirement to which that person is subject under the Wirral Council Alleyway Gating Order (Seacombe & Birkenhead).
- (ii) A person guilty of an offence is liable on summary conviction to a fine not exceeding level 3 on the standard scale.
- (iii) A person does not commit an offence under section 67 of the Act by failing to comply with a prohibition or requirement that the local authority did not have power to include in The Wirral Council Alleyway Gating Order (Seacombe & Birkenhead).
- (iv) An authorised officer may issue a fixed penalty notice to anyone he or she has reason to believe has committed an offence under section 67 of the Act in relation to Wirral Council Alleyway Gating Order (Seacombe & Birkenhead).
- (v) A fixed penalty notice is a notice offering the person to whom it is issued the opportunity of discharging any liability to conviction for the offence by payment of a fixed penalty not exceeding £100 to Wirral Council.

5. Variation & Discharge of The Wirral Council Alleyway Gating Order (Seacombe & Birkenhead): section 61 of the Act

- (i) Wirral Council may, in appropriate circumstances, vary The Wirral Council Alleyway Gating Order (Seacombe & Birkenhead) by increasing or reducing the restricted areas and/or by altering or removing a prohibition or requirement included in The Wirral Council Alleyway Gating Order (Seacombe & Birkenhead), or by adding a new one.
- (ii) Wirral Council may discharge The Wirral Council Alleyway Gating Order (Seacombe & Birkenhead) at any time.

6. Challenging the Wirral Council Alleyway Gating Order (Birkenhead North): section 66 of the Act

- (i) Under section 66(1) of the Act an Interested Person may apply to the High Court to question the validity of The Wirral Council Alleyway Gating Order (Seacombe & Birkenhead), or the validity of any variation of it, on the grounds specified in section 66(2) of the Act, namely:
- a. that Wirral Council did not have power to make The Wirral Council Alleyway Gating Order (Seacombe & Birkenhead), or any subsequent variation of it, or to include

particular prohibitions or requirements imposed by The Wirral Council Alleyway Gating Order (Seacombe & Birkenhead) (or any subsequent variation of it); or

- b. that a requirement under Chapter 2 of Part 4 of the Act was not complied with in relation to The Wirral Council Alleyway Gating Order (Seacombe & Birkenhead), or any subsequent variation of it.

(ii) Under section 66(3) of the Act any application to challenge the validity of The Wirral Council Alleyway Gating Order (Seacombe & Birkenhead), or any subsequent variation of it, must be made by an Interested Person within the period of 6 weeks beginning with the date on which The Wirral Council Alleyway Gating Order (Seacombe & Birkenhead) is made, or the date on which any subsequent variation is made.

7. Prohibition

BY THIS ORDER:

1. Entry to the areas listed below at sub paragraph 4 and set out in the areas edged in blue on the attached plan(s) ("the affected areas") is limited to allow only:
 - i) persons who occupy or have any legal or equitable interest in a property within, or adjoining any alleyway within, the affected areas,
 - ii) any person visiting, delivering goods and services to, employed by or invited to attend the affected areas by any persons who occupy or have any legal or equitable interest in a property within the affected areas,
 - iii) any person carrying out any function for or on behalf of Wirral Council including, but not limited to, the removal of waste
 - iv) any person attending for or on behalf of the emergency services
2. The areas affected will be restricted at all times by the erection of a barrier(s) situated at such locations so as to prevent any person other than those identified in sub paragraph 1 entering the said areas affected.
3. Any other person who, without reasonable excuse, enters the affected areas during the currency of this order commits an offence.
4. The areas affected by this Order are:
 - (i) The alleyways behind 111-175 Cleveland Street and the alleyway between Wood Close and Price Street whose entry is at Exmouth Street in Birkenhead (Area "A");
 - (ii) The alleyways between Holt Road and Sidney Road behind 71-89 Seymour Street, between 59-101 Holt Road, and between Kelvin Road and Leighton Road whose entry is at Holt Road in Birkenhead (Area "B");
 - (iii) The alleyway between Hawarden Avenue and Radnor Place in Birkenhead (Area "C");
 - (iv) Back Menai Street in Birkenhead (Area "D");
 - (v) The alleyway at Zetland Road behind 32-42 Whetstone Lane in Birkenhead (Area "G");
 - (vi) The alleyway between 1-37 Edith Road and 2-38 Florence Road in Seacombe (Area "H");
 - (vii) The alleyway behind 69-81 Borough Road and the alleyway connecting Borough Way and Church Road in Seacombe (Area "I");
 - (viii) The alleyway between Vernon Avenue and Oakdale Avenue in Seacombe (Area "J");

- (ix) The alleyway behind 3-45 New Street in Seacombe (Area “K”) (For the sake of clarity, the area affected does not include the open space to the south of the alleyway where the play area is situated);
- (x) The alleyway to the immediate North and East of the Kingsway Tunnel Ventilating Station in Seacombe (Area “L”); and
- (xi) The alleyway immediately to the north of 2-12 North Park Court in Seacombe (Area “M”)

Dated:

**THE COMMON SEAL OF
WIRRAL BOROUGH COUNCIL
was hereunto affixed in the presence of**

.....
HEAD OF LEGAL AND MEMBER SERVICES

Safer Streets 2



 **Safer Streets 2 Area**

This page is intentionally left blank

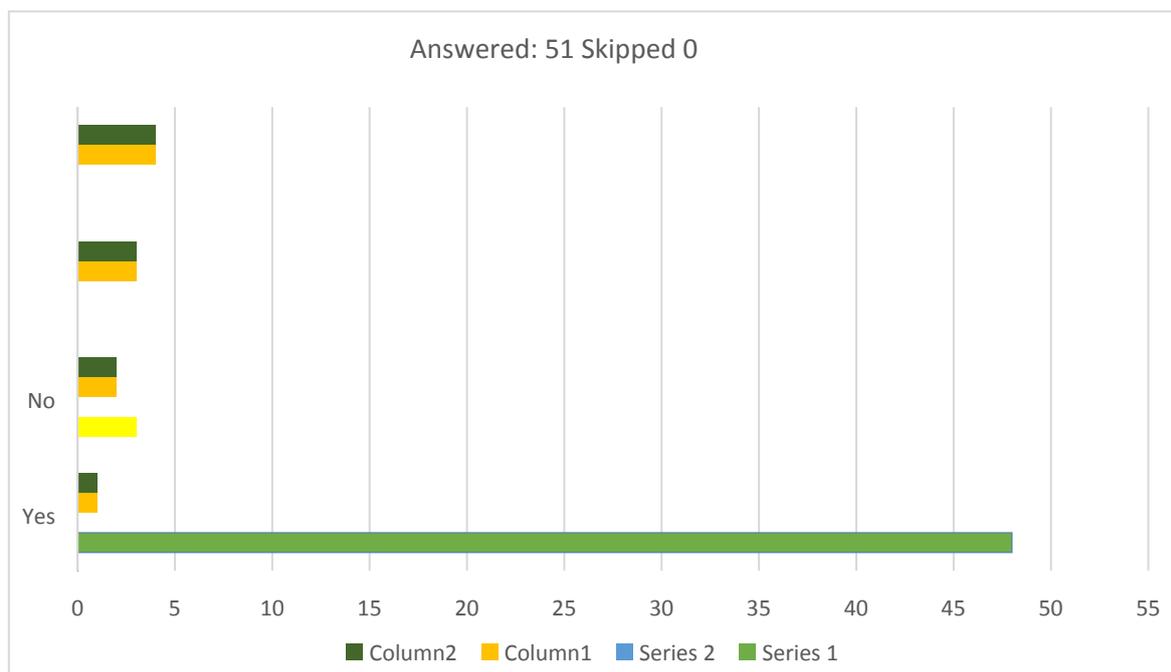
Appendix 4

Central Birkenhead & Seacombe Safer Streets 2 Consultation in respect of Public Space Protection Order

Survey was live from 25th August 2021 – September 15th 2021

All consultations were targeted mailouts with surveys enclosed to affected businesses and residents. Surveys were also available online.

Do you object to the closure of the passageway/highway?



Total Respondents: 51

Yes 48 (96%)

No 3 (4%) Queries have been addressed as follows: around dimensions of motor scooter accessibility, large motorcycle for accessibility, query around height restrictions and delivery access to Menai St.

Quotes from residents extracted from the survey:

- *Safety is a major problem, anyone has access to the back of our property at any time of day or night*
- *Please install gate ASAP Fed up of antisocial behaviour. Antisocial youths using alley to cause issues for neighbours. Gates needed ASAP*

- *Only concern is it now a no-go area for local's it is a third world. Sick of drug use, street drinkers, fly tipping, gangs, dog shit, fires. Please help us.*
- *The sooner the better, for safety and to stop drug dealing in entries*
- *I'm absolutely made up as I have been trying to get alley gates erected for a number of years now as we've had to put up with noisy and abusive youths, drug users, inconsiderate dog owners who didn't clean the faeces up, fly tipping from the flats at the bottom of the road to name a few things. The only thing is that I do hope that the weeds will now also be kept at bay as this has been another thing I have been trying to get sorted with no luck as the way things stand at the moment you can't walk down the alleyway for not only the weeds but dog faeces, injury from nails or objects that are beneath the weeds as they are a few foot high and also the insect bites and insects and flies in our house etc.*
- *Bank holiday Monday, Back menai street. Group of people set fire to a flytipped mattress, which set fire to bins and back gate. Melted the gutters. Luckily fire brigade came before it set fire to the house. This is a regular occurrence. Hopefully this will be stopped before some one is killed with the installation of alley gates. It will be an inconvenience opening and closing them to get vehicle in and out but it will be worth it.*
- *Please install gates in the proposed area for North park court. I'm so sick of the anti social behaviour from local youths! You also need to put anti climb paint on the electric box/ building as they climb up onto its roof and cause mayhem*

Quotes from Residents from Anti-Social Behaviour evidence collation survey (August 2021):

Total respondents: 66

5 (or 8%) respondents objected or had queries regarding alleygates. All of whom have been contacted and queries addressed as far as possible.

46 (or 73%) said their home or business had been affected by ASB or criminal act

- *Verbal abuse from gangs of young girls and boys waiting on walls. Objects at back of house/windows. Couple having sex against my gate.*
- *The back gate was broken down and my scooter was stolen from my back yard leaving me with a bill of nearly £1000 and no way to secure the back of my address.*
- *Yes there is always drug users in the alleyway and drug dealing. There is always loads of fly tipping too*

- *Back Menai St. is used by class A drug addicts and street alcoholics. Often when we put our bins out we are threatened with violence*
- *Drunks drinking at the back of my house fighting and police call on numerous occasions. Fly tipping all the time*
- *Groups of people drinking, taking drugs, leaving their waste behind, bottles, cans, needles. Plus human excrement*
- *Broken window, fly tipping, stolen bike & wheel barrow, vandalised/broken back gate, teens loitering & being abusive Fear of retaliation if I had called police.*
- *Graffiti, wine bottles thrown on flat roof and outside back gate. Large numbers of people everyday by my back gate waiting for drug delivery.*
- *People fly tip and on occasions have set fire to the rubbish against my yard wall, teenagers throwing things at my cat to knock him off my yard wall, had dogs defecating right outside my back gate, people do drug deals in the entry and also smoke cannabis outside my back yard in the entry to the point I have to shut my windows because of the smell of it, in the past there has been syringes and condoms on the floor, also in the past I've had people try climb over my back gate, my son who has autism doesn't like going in the back yard as he doesn't feel safe as there's always people in the entry hanging around (usually to drug deal), also someone keeps putting meat and cat treats right outside my back gate trying to coax my cat.*
- *2 x burglaries.....drug dealing in entry*

This page is intentionally left blank

Safer Streets 2 - Alley Gate Consultation

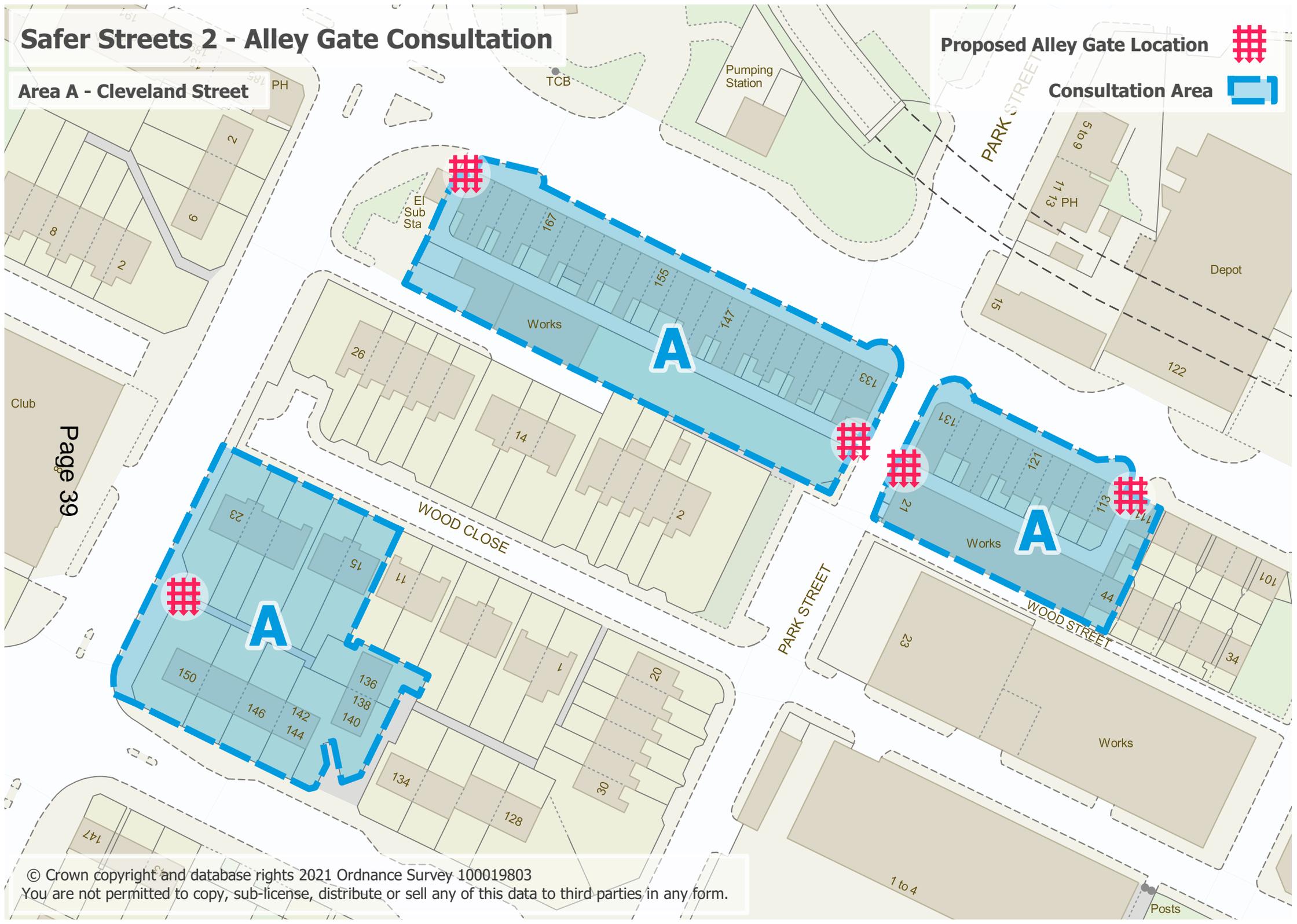
Proposed Alley Gate Location



Consultation Area



Area A - Cleveland Street



Page 39

Safer Streets 2 - Alley Gate Consultation

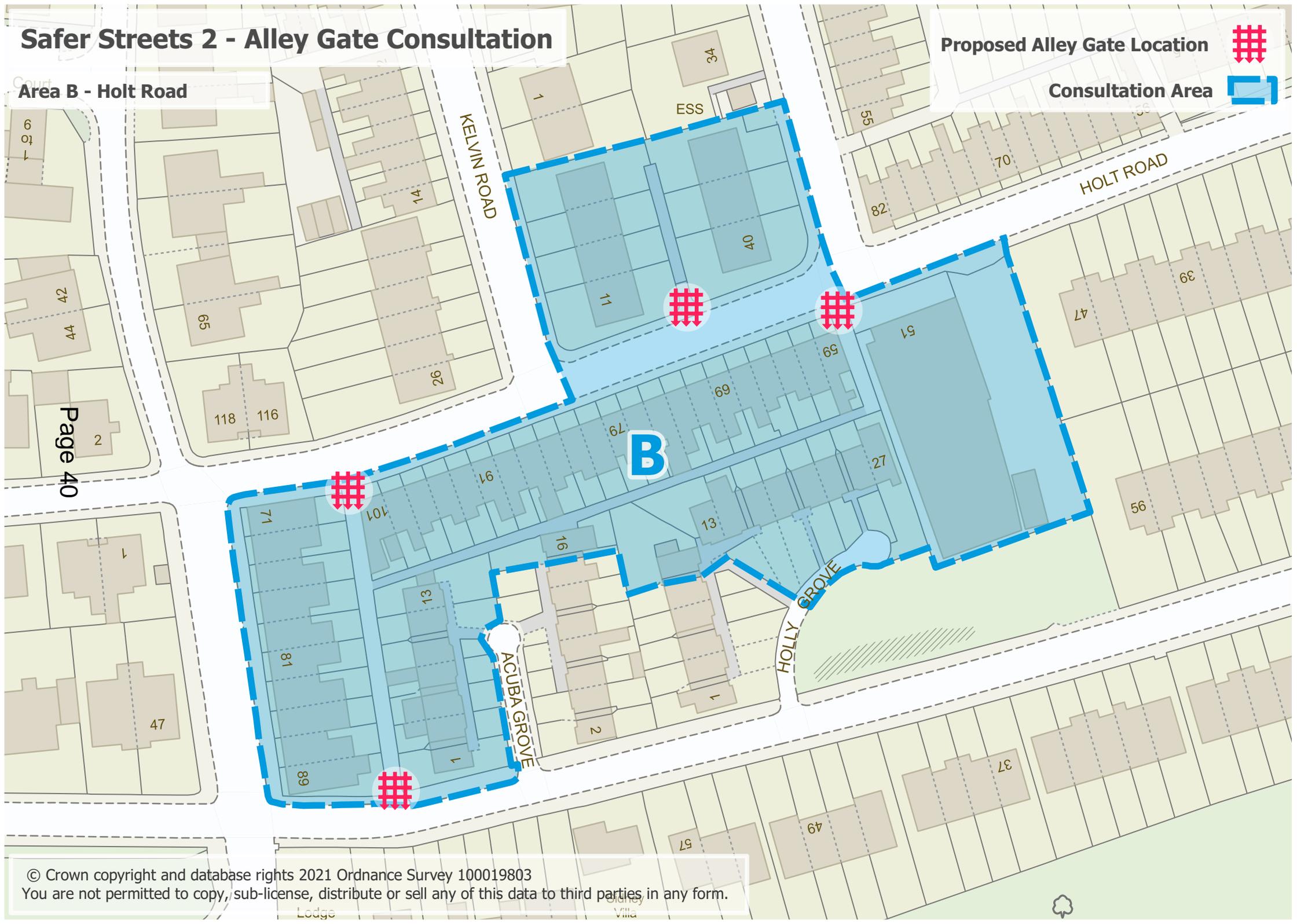
Proposed Alley Gate Location



Consultation Area



Area B - Holt Road

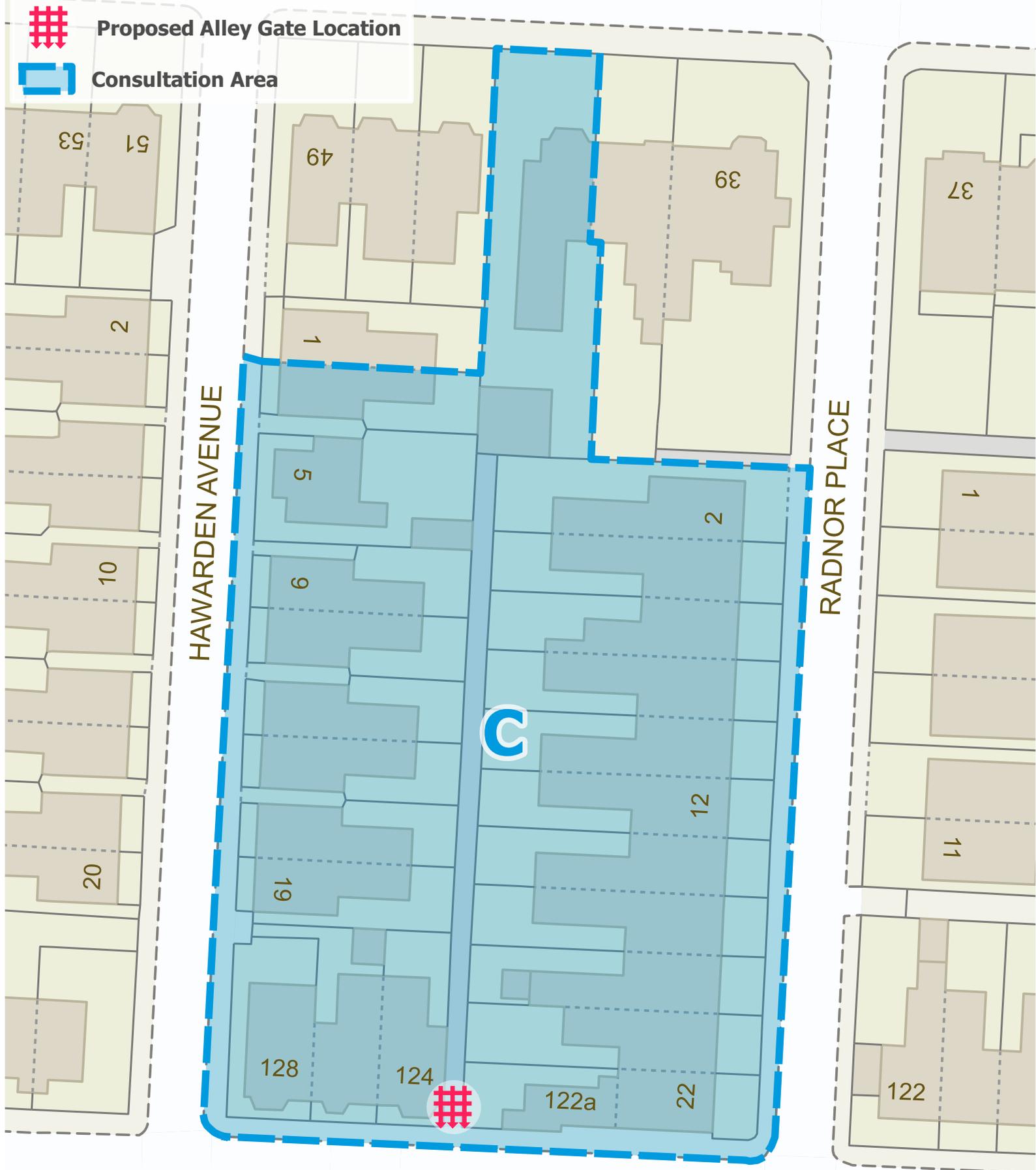




Proposed Alley Gate Location



Consultation Area



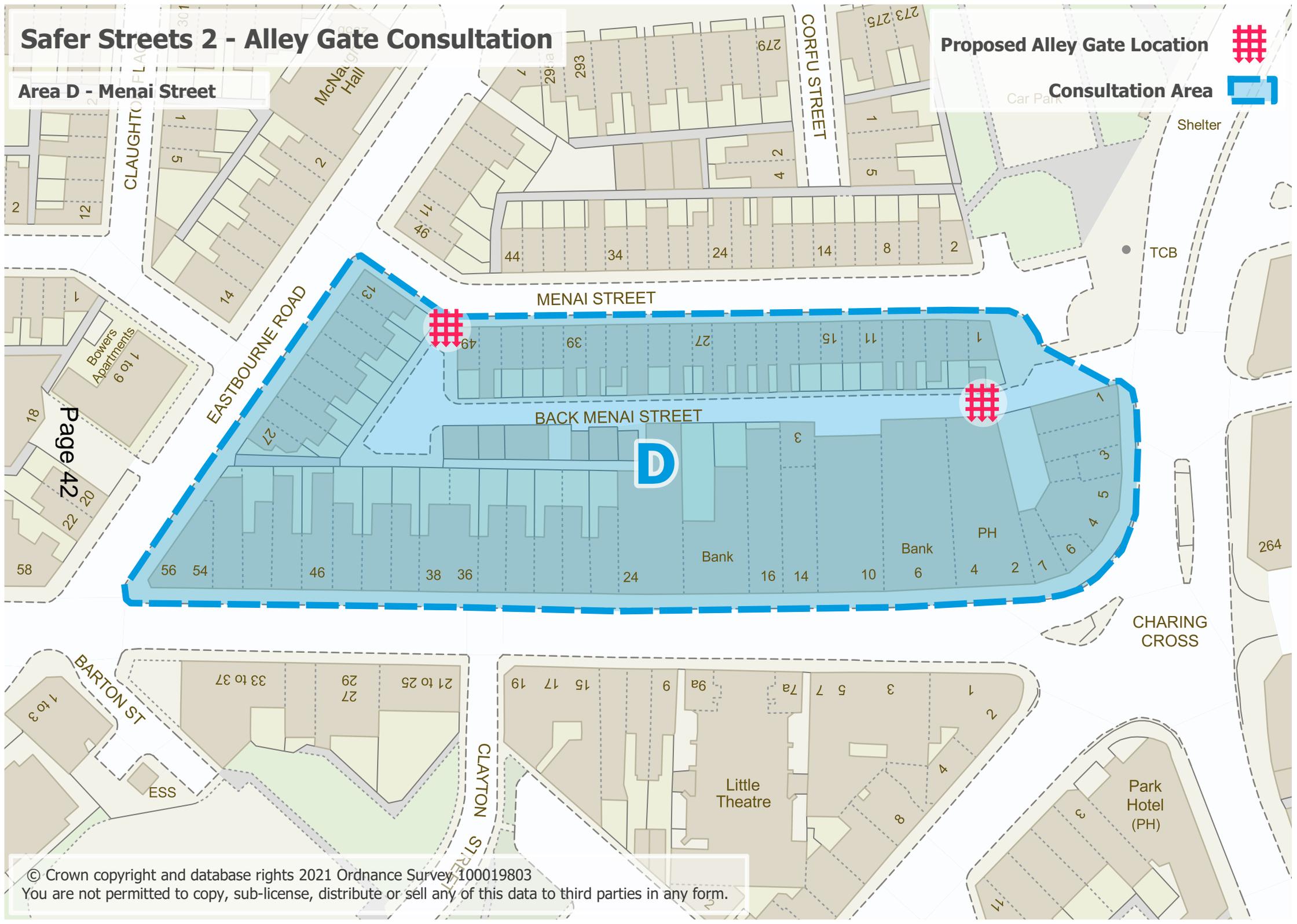
Safer Streets 2 - Alley Gate Consultation

Area D - Menai Street

Proposed Alley Gate Location



Consultation Area



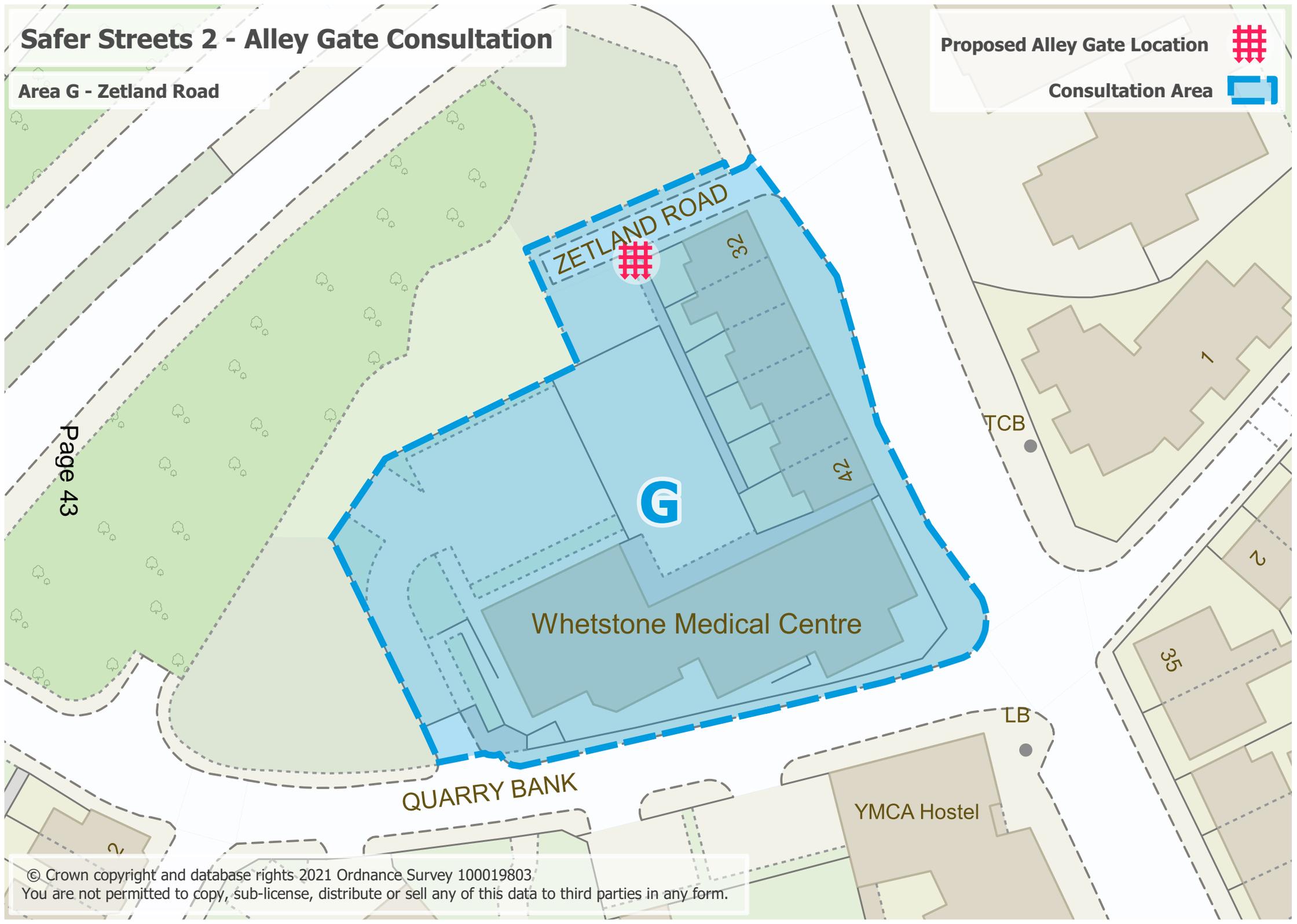
Page 42

Safer Streets 2 - Alley Gate Consultation

Proposed Alley Gate Location 

Consultation Area 

Area G - Zetland Road



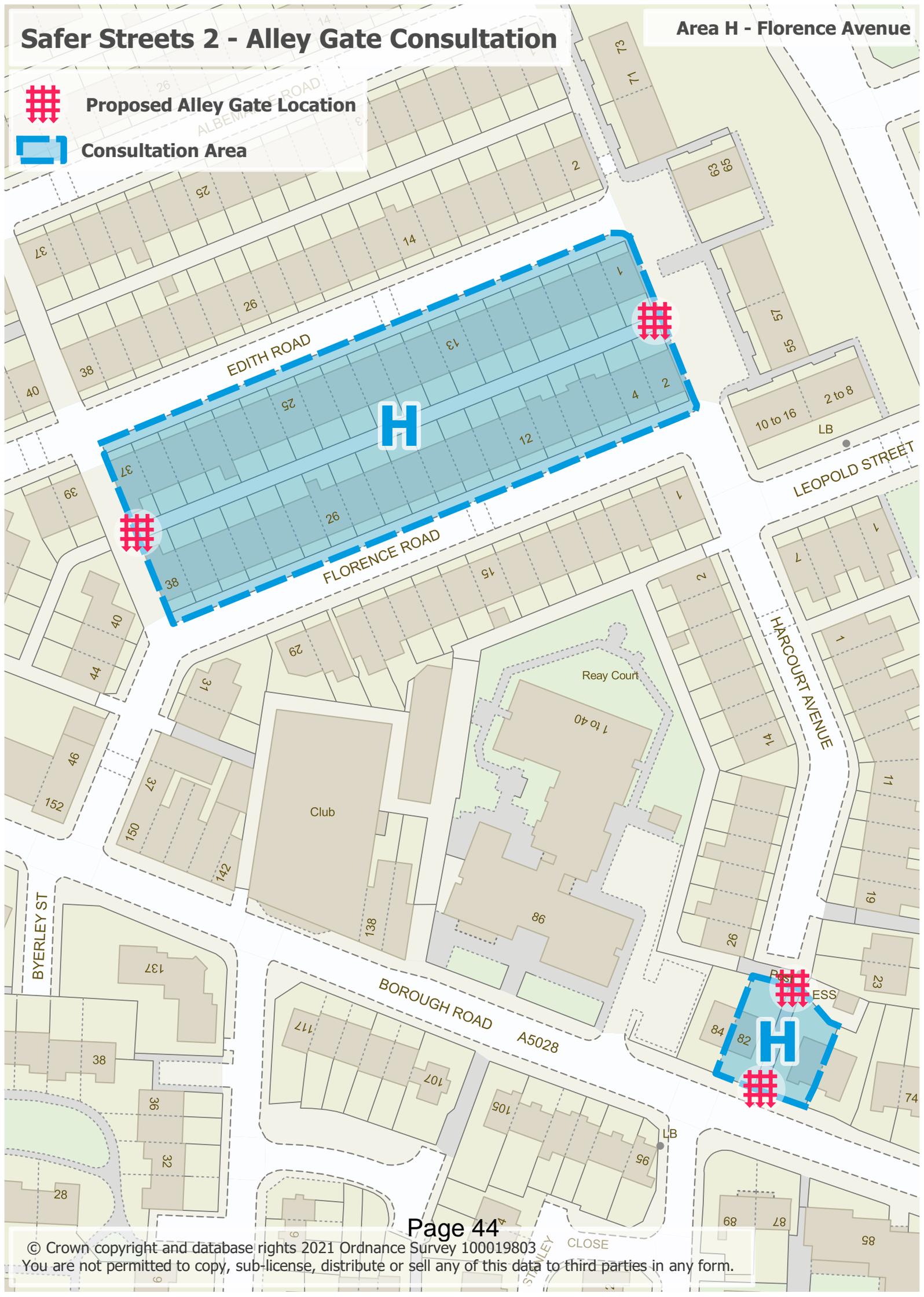
Page 43



Proposed Alley Gate Location



Consultation Area



Safer Streets 2 - Alley Gate Consultation

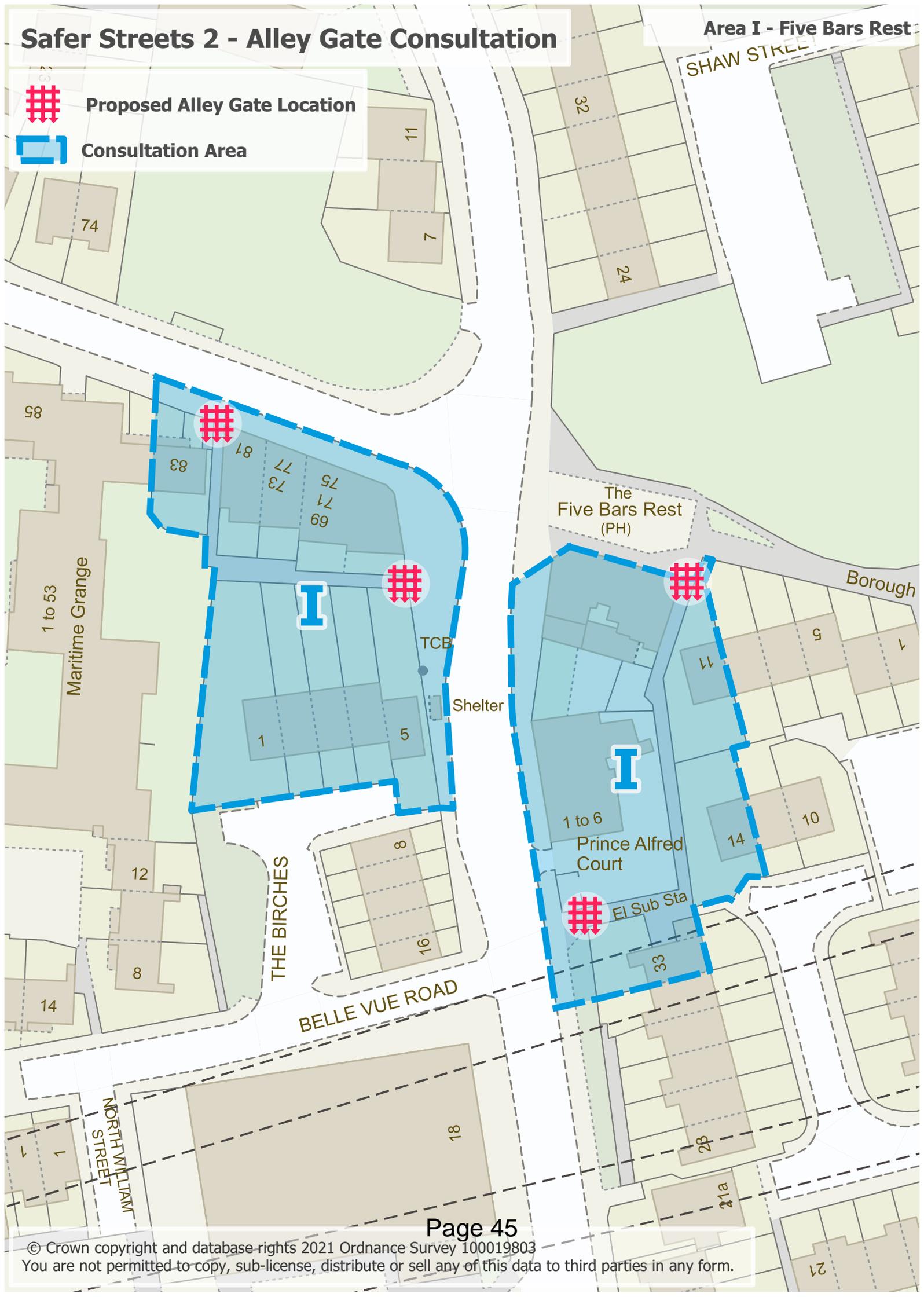
Area I - Five Bars Rest



Proposed Alley Gate Location



Consultation Area





Proposed Alley Gate Location



Consultation Area

OAKDALE ROAD

VERNON AVENUE

OAKDALE AVENUE

J

Safer Streets 2 - Alley Gate Consultation

Area K

Proposed Alley Gate Location



Consultation Area



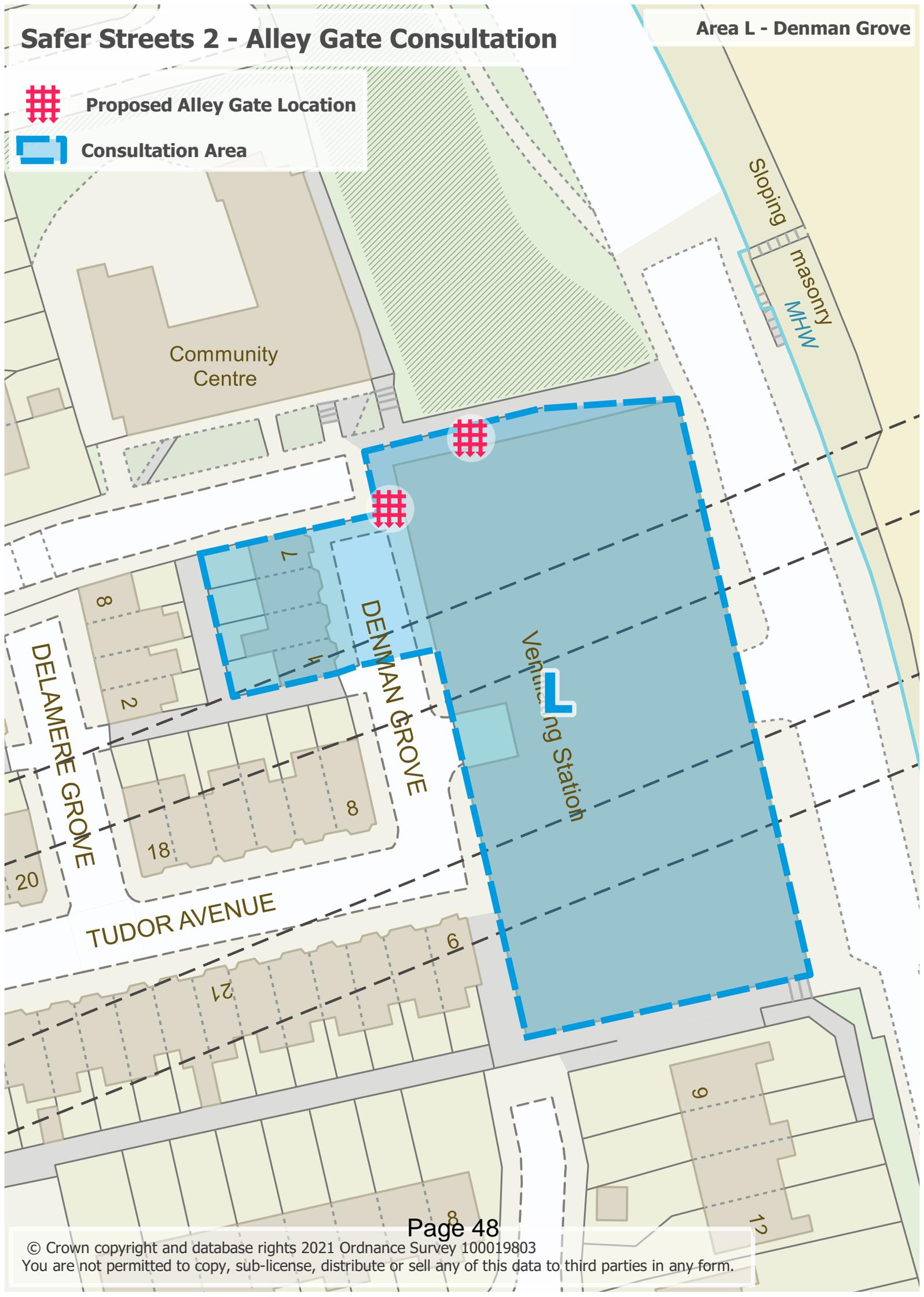
Page 47



Proposed Alley Gate Location



Consultation Area



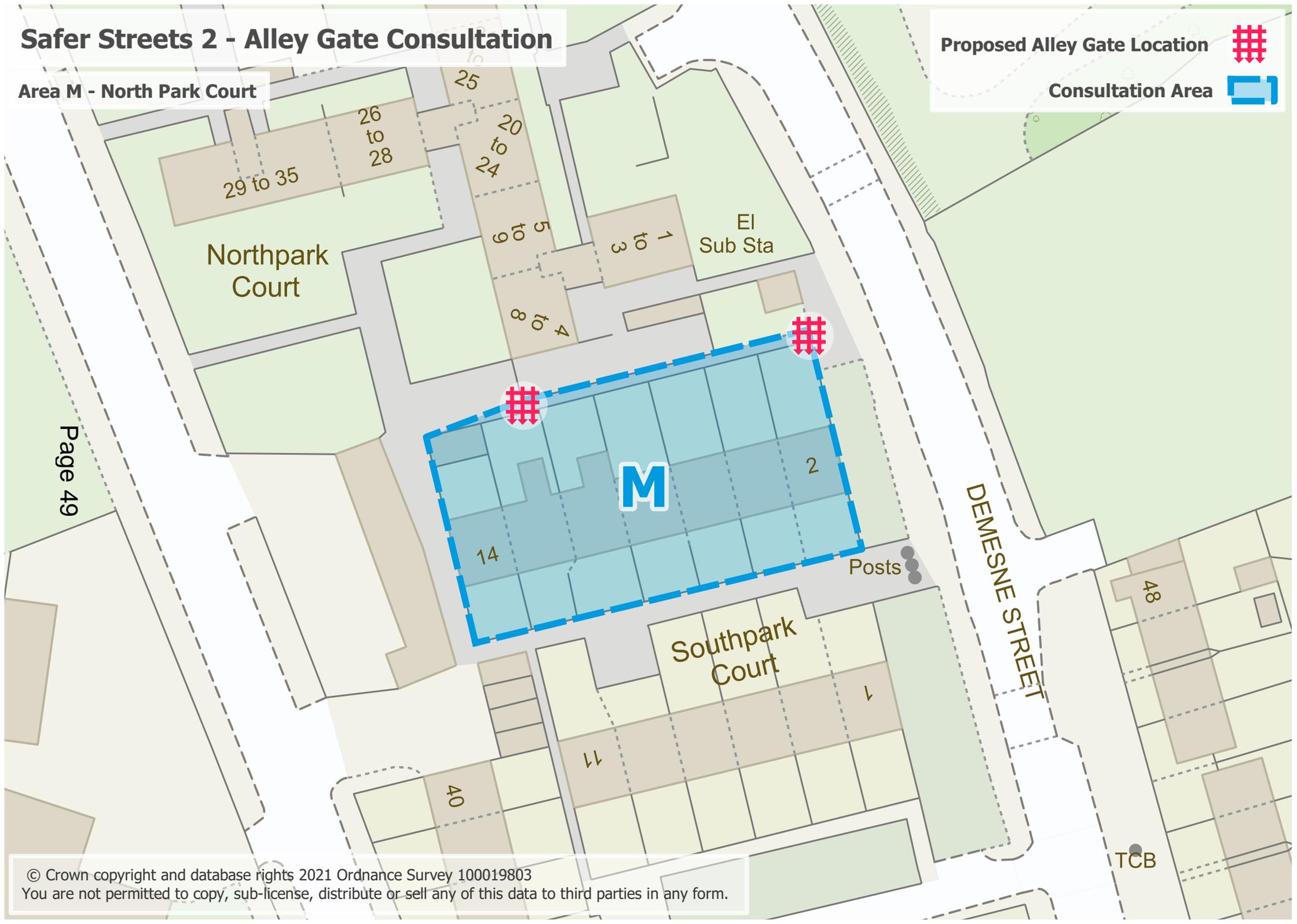
Safer Streets 2 - Alley Gate Consultation

Area M - North Park Court

Proposed Alley Gate Location



Consultation Area



This page is intentionally left blank



TOURISM COMMUNITIES CULTURE AND LEISURE COMMITTEE

Tuesday 12 October 2021

REPORT TITLE:	THE WIRRAL PLAN 2021-2026 DRAFT DELIVERY PLANS
REPORT OF:	CHIEF EXECUTIVE

REPORT SUMMARY

This report presents The Wirral Plan 2021-26 Draft Delivery Plans. The Plans were approved at Council on 6th September 2021, together with the recommendation that engagement and discussion with relevant Committees would take place to further shape the underpinning delivery plans and work programmes required to implement the Wirral Plan.

For completeness, a full set of the draft Delivery Plans is attached in Appendix 1. Members of the Committee are asked to comment on the specific thematic priorities that fall within the remit of this Committee.

RECOMMENDATION/S

The Tourism, Communities, Culture and Leisure Committee is recommended to:

Consider and comment on the draft Delivery Plans, as they relate to Tourism, Communities, Culture and Leisure Committee set out in Appendix 1 to this report.

SUPPORTING INFORMATION

1.0 REASON/S FOR RECOMMENDATION/S

- 1.1 The Wirral Plan is a key policy document for the Borough, and drives the high level priorities, ambition, and key deliverables for the organisation. The Plan reflects what people have told us is important to them and will be used to help all staff understand their role in helping to deliver our corporate priorities.

2.0 OTHER OPTIONS CONSIDERED

- 2.1 The Wirral Plan is a key policy document and is vital for the Council's planning and development in the coming years. Council on 6th September 2021 referred the draft Delivery Plans to Committees for further consideration, hence the report.

3.0 BACKGROUND INFORMATION

- 3.1 The Wirral Plan provides the policy framework for Council activity in the coming year. Underpinning the Wirral Plan are a suite of draft Delivery Plans which have been developed to set out in-year actions as well some medium-term aims. Delivery Plans will need to align with the achievement of in-year budget efficiencies, be cognisant of budget planning for 2022/23 and the Council's emerging Change Programme.
- 3.2 Council on 6th September agreed that further consideration of the draft Delivery Plans would take place with relevant Committees to further shape the Delivery Plans and work programmes required to implement the Wirral Plan.

4.0 FINANCIAL IMPLICATIONS

- 4.1 The Wirral Plan is designed to align with and inform the budget setting process for the next five years.

5.0 LEGAL IMPLICATIONS

- 5.1 Legal implications relating to the actions set out in the Wirral Plan will be addressed by directorates as appropriate.

6.0 RESOURCE IMPLICATIONS: STAFFING, ICT AND ASSETS

- 6.1 The Wirral Plan is a key strategic document to determine Council business planning and delivery resources.

7.0 RELEVANT RISKS

- 7.1 The Corporate Risk Register is being refreshed in line with the new Wirral Plan to ensure that any risks to delivery are understood and mitigating actions are put in place as appropriate.

8.0 ENGAGEMENT/CONSULTATION

The Wirral Plan reflects what people have told us is important. Ongoing engagement will continue with staff, residents, businesses and partners as part of a collaborative approach to implementing the Plan.

9.0 EQUALITY IMPLICATIONS

9.1 The fundamental purpose and core of the Wirral Plan is to tackle inequalities and improve equity for all our residents. It will address the existing socio-economic and health inequalities in the Borough, to do things differently and make a fairer, more inclusive Wirral. Equality Impact Assessments will be carried out as the priorities within the Plan are implemented.

10.0 ENVIRONMENT AND CLIMATE IMPLICATIONS

10.1 The Wirral Plan reflects the Council's strong commitment to improve the environment, with clear actions to address environment and climate emergency.

11.0 COMMUNITY WEALTH BUILDING IMPLICATIONS

11.1 Wirral has some stark economic, social and health inequalities. The Wirral Plan is committed to addressing this – by shaping an economy that benefits all of our residents and one which keeps money within Wirral; a prosperous, inclusive economy where local people can get good jobs and achieve their aspirations. With Community Wealth Building at its heart, the Wirral Plan sets out how to tackle this and makes a major contribution to improving the economic, social and health outcomes of the borough.

REPORT AUTHOR: Rosemary Boylan rosemaryboylan@wirral.gov.uk

APPENDIX

Appendix 1: The Wirral Draft Delivery Plans

BACKGROUND PAPERS

The Wirral Plan 2021-2026

SUBJECT HISTORY (last 3 years)

Council Meeting	Date
Council	14 th October 2019
Policy and Resources Committee	28 th July 2021
Council	6 th September 2021

This page is intentionally left blank

AIM

A THRIVING AND INCLUSIVE ECONOMY, CREATING JOBS AND OPPORTUNITIES FOR ALL.

	Summary	Projects & Initiatives	What we will deliver this year	Timescales	Delivery	How we will demonstrate progress
1. Local Plan	Delivering the Local Plan and addressing Housing needs.	<ul style="list-style-type: none"> Local Plan Affordable Homes 	Publish the Reg 19 for consultation	Autumn 21	Led by the Regeneration and Place Directorate.	<ul style="list-style-type: none"> Reg 19 published Local Plan published Housing schemes in pre-app/in planning/ consented/in construction. Annual monitoring report to ensure 5-year housing land supply on track
			Submit Local Plan for Examination	Winter 21		
			Establish 5 Year Housing Supply	Autumn 21		
2. Economic Strategy	Ensuring the council plays an active and effective role alongside all partners to shape and achieve “good growth” for Wirral; creating great places for people to live, work, learn and enjoy.	<ul style="list-style-type: none"> Delivery of Economic Strategy 2026 Town Centres/High Streets Employment & Skills Business Support & Inward Investment Social Regeneration & Community Wealth 	Consult and finalise the Economic Strategy 2026.	Autumn	Partnership working between the Council, Wirral Chamber of Commerce, and the Liverpool City Region.	<ul style="list-style-type: none"> Publish the Economic Strategy 2026 Secure New Contract for Wirral Business Support Service No. of business supported. Value of support (£s) Kickstart placements available and filled. Number engaged in the Ways to Work Programme and number of positive outcomes achieved. <p>Note: Measures will be reviewed on completion of the Economic Strategy.</p>
			Ensure continuous delivery of a Wirral Business Support Service.	September 2021		
			Support business resilience through the provision of strategic financial support	Ongoing		
			Deliver the Kickstart scheme to create 6-month work placements aimed at those aged 16 to 24 on Universal Credit and at risk of long-term unemployment.	Jan 2022		
			Deliver the Ways to Work Programme to support residents to access employment opportunities.	June 2023		
			Review at finalisation of Economic Strategy point to provide a catch all for other prime and/or new ES projects activities.	October 2021		
3. Birkenhead 2040 Framework	Ensuring the Council accesses and secures a range of funding streams to deliver	<ul style="list-style-type: none"> Town Centre Commercial Business District Hind Street Green Corridor Wirral Waters 	Approve Birkenhead 2040 and its supporting area-based Neighbourhood Frameworks.	TBA	Regeneration and Place Directorate are leading, collaboration partnership with site owners and developers.	<ul style="list-style-type: none"> Adoption of Final Framework Funding secured from public/private sources. schemes in pre-app/ in planning/ consented/in construction

	projects for Birkenhead's regeneration.		Develop business cases to secure funding through Town Deal in Birkenhead.			SMART measure to be included on adoption of WP
			Deliver the Future High Streets Programme in Birkenhead and New Ferry.			
4. Regeneration Enabling Strategies	Strategies that enable the delivery of regeneration ambitions	<ul style="list-style-type: none"> • Culture • Heritage • New Homes • Low Carbon • Visitor Economy 	Develop a Wirral Culture and Heritage Strategy to enhance and promote our heritage offer and explore ways to embed cultural/visitor economy opportunities into our regeneration programme	Summer 2021	Regeneration & Place Directorate in partnership with LCR and partners locally.	<ul style="list-style-type: none"> • Published Wirral Culture and Heritage Strategy (delivery measures to be reviewed on completion of strategy) • New district heating infrastructure – Stage's TBC • Publication of Design Guide • Increase in number and size of Wirral business conferences. • Increased overnight and day visitor numbers to Wirral, from April 2022.
			Work with strategic partners to secure funding to improve the energy efficiency of buildings	Ongoing		
			Develop design codes for key regeneration areas, to ensure that all new development is of a consistently high design standard	Ongoing		
			New homes with low carbon/net zero targets planned or in construction	Ongoing		
			Visitor Economy Actions: In partnership with LCR, develop a business conferencing strategy, and Funded Destination Marketing plan	October 2021/ January 2022		
5. Housing	Increase affordable housing provision within the Borough through enabling and partnerships	<ul style="list-style-type: none"> • Affordable Housing and Shared Ownership Programme • Planning Policy 	In 2021/22 700 units to commence on site works with 400 units to be completed	Regeneration and Place in collaboration with Registered Partners	March 2022	<ul style="list-style-type: none"> • Affordable Housing and Shared Ownership Programme • Planning Policy
	Prevent and Relieve Homelessness and Reduce numbers of rough sleepers	<ul style="list-style-type: none"> • Homelessness Strategy and Rough Sleeping Action Plan • Move On Accommodation Plan 	Deliver Wirral's agreed Move On Plan with MCHLG for those people who were accommodated into emergency temporary accommodation during the pandemic - Reduction to zero of those living in temporary accommodation during the lockdown period	Regeneration and Place Directorate in collaboration with partners	December 2021	<ul style="list-style-type: none"> • Homelessness Strategy and Rough Sleeping Action Plan • Move On Accommodation Plan

AIM

ACTIVE AND HEALTHY LIVES FOR ALL, WITH THE RIGHT CARE, AT THE RIGHT TIME TO ENABLE RESIDENTS TO LIVE LONGER AND HEALTHIER LIVES.

Page 57

	Summary	Projects & Initiatives	What we will deliver this year	Timescales	Delivery	How we will demonstrate progress
1. Covid Outbreak Prevention and Management	Covid Outbreak Prevention and Management – Informing the Wirral for ‘living with Covid’	<ul style="list-style-type: none"> Outbreak Management Plan 	Lead the strategic and operational Outbreak Management Plan and adapt/respond to Government guidance.	Ongoing	Outbreak Management Board	<ul style="list-style-type: none"> Wirral Plan 2025 refresh is set in the context of living with Covid. Enquiries are answered.
			Inform the refresh of the Wirral Plan 2025 for ‘living with Covid’.	Early 2021		
2. Healthy Wirral Key Improvement Programme and drive forward the Health Inequalities Strategy	Tackling health inequalities and improving life chances through...	<ul style="list-style-type: none"> Health Inequalities Strategy Leisure Strategy Prevention Programme 	Launch the Health Inequalities Strategy	April 2021	Health and Wellbeing Board	<ul style="list-style-type: none"> Reduced health inequalities and a range of ‘health’ measures (TBC) Savings / efficiencies Customer / Resident feedback and insight
			Build the ‘early help’ offer to support vulnerable families and communities.	April 2021	Children’s Partnership Board to lead this work with a range of directorates and partners	
3. Delivery of 5 core projects	Supporting people to live fulfilling lives and have good mental health and emotional wellbeing whilst reducing the cost of care by having better conversations and promoting independence.	<ul style="list-style-type: none"> New adult social care model (Three conversations) Smarter homes, assistive technology and extracare housing. Out of hospital pathways review Online Care and Financial Assessment. Wirral Evolutions review 	1. Care and Support Review-to trial new ways of working with people to provide a more personalised response.	April 2022	Working with Partners For Change	<ul style="list-style-type: none"> Greater independence evidenced by reduced cost of care and reduced residential placements, increased community support. Reduction in care charge arrears (PFU) Increased responsiveness to care enquiries in innovation sites. Positive feedback from service users Improved performance in supporting people home from hospital. Increased number of people living in extracare housing.
			2. Assistive Technology Plan-implement a range of technology and digital options to assist people to remain healthy and independent. An increased range of extracare housing.	By April 2022	Partnership with NHS Community Trust	
			3. Review and improve the support offer to people at risk of needing hospital care or who are being discharged from hospital.	Nov 2021	Partnership with NHS Cheshire and Wirral Partnership	
			4. Online Care and Financial Self-Assessments- to encourage more people to adopt the online service offer.	April 2022	Partnership with Wirral CCG	
			5. To work with Wirral Evolutions on an implementation plan for service development.	April 2022	Delivered through the Change Programme.	

AIM

BRIGHTER FUTURES FOR ALL REGARDLESS OF THEIR BACKGROUND.

Page 58

	Summary	Projects & Initiatives	What we will deliver this year	Timescales	Delivery	How we will demonstrate progress
1. Transformational Partnership Accommodation Programme	Significantly improving the residential offer for children looked after and care leavers to improve outcomes.	<ul style="list-style-type: none"> Partnership Accommodation Programme Residential homes Care Leavers Hub 'My Space' 	Establish a 6-bedded residential home as part of an extension of the Willowtree Short break service for Children Looked After with disabilities.	August/September 2021	Children's Services in partnership with - directorate with Finance, Major Projects, HR and Assets Delivered through the Change Programme.	<ul style="list-style-type: none"> Reduced demand/cost – e.g., looked after children Improved OFSTED rating. Increase in 'in-borough' placements. Reduction in children admission to Tier 4 mental health provision Improved emotional wellbeing and support for Care Leavers.
			Launch the My Space Care Leaver Hub creating a new and dynamic accessible space for Care Leavers, with access to drop in help and services as and when they need it	October 2021		
			Acquire property through NHS England funding to develop a new three bedded specialist service to support and prevent children going into Tier 4 mental health provision	September 2021		
2. Prevention and Early Intervention Programmes	Ensuring all children and families in the borough receive the right help at the right time to enable them and their families to develop resilience to face future life challenges independently.	<ul style="list-style-type: none"> Prevention Framework and Breaking the Cycle programme Early Help Model Youth Offer 	Council adoption of the Prevention Framework and establishment of the Breaking the Cycle programme, encapsulating 8 core projects including: PAUSE, Cradle to Career, DRIVE with outcomes	June 2021 (Council adoption) 3-year programme to 2023	Children's Services in partnership with Adult's Services and wider corporate partners. Delivered through the Change Programme.	<ul style="list-style-type: none"> Improved outcomes for children and families. Reduced demand/cost Reduction in prevalence of domestic abuse Improved co-ordination and collaboration in tackling perpetrators Reduction in Section 47 enquiries (Child Protection) Prevention of children becoming looked after
			Implement the Youth Offer redesign in line with the neighbourhood model to ensure equity of access for all children and young people	January 2022		
			Continue to deliver the new early help model through the design of a new self-help digital tool for families.	April 2022		
			Feasibility study on delivering a neighbourhood/place-based model work conterminously with health, adults, schools to maximise effectiveness.	December 2021		
3. School Improvement & Sufficiency Strategy	Ensuring that our education provision and offer is fit for purpose, inclusive and enables children to achieve their full potential	<ul style="list-style-type: none"> School's review SEND Strategy Pathways - children to adult's services Apprenticeships Strategy Three conversations approach 	Complete Phase 1 of the Pupil Place Planning Strategy focussed on Birkenhead to address demand and surplus of school places where this is required.	June 2022	Children's Services in partnership with Assets and wider corporate partners. Some elements will be delivered through the Change	<ul style="list-style-type: none"> Improved educational attainment. Improved outcomes for children with SEND, including increased participation in employment, reduced school exclusions, increase in number of children attending mainstream settings and increased participation in
			School Improvement Strategy to raise aspirations and improve outcomes for all Wirral children by creating a culture of high support and high challenge.	September 2021		

			<p>SEND Inclusion review to look at the ways in which we can maximise the long-term life chances of children with SEND through understanding how they can better be included in local schooling to maximise opportunities and life chances.</p>	<p>September 2021</p>	<p>Programme.</p>	<p>education.</p> <ul style="list-style-type: none"> • Increase in children's needs met at an earlier stage. Improve the percentage of education, health and care plans (EHCP) that are completed within the statutory timeline of 20 weeks.
--	--	--	---	-----------------------	-------------------	---

AIM

A CLEAN-ENERGY, SUSTAINABLE BOROUGH, LEADING THE WAY IN TACKLING THE ENVIRONMENT CRISIS.

Page 60

	Summary	Projects & Initiatives	What we will deliver this year	Timescales	Delivery	How we will demonstrate progress
1. Drive forward the Climate Emergency agenda	Working for a sustainable environment that leads the way in its response to the environment and climate emergency and is environmentally friendly.	<ul style="list-style-type: none"> Cool Wirral2 Climate Change Strategy Environment & Climate Emergency Policy and Action Plan Tree, Woodland and Hedgerow Strategy 	Plant and establish over 21,000 trees. Delivery of the Pollinators Plan Establish an action plan for the Blue and Green Infrastructure Strategy	During 2021 - 2022	Cool Wirral Partnership Climate Emergency Team	<ul style="list-style-type: none"> Reduced CO2 from Council operations
			Secure green sustainable energy for the Council's energy requirements.	During 2021 - 2022	Environment & Climate Emergency Action Group	
			Re-establish the Council's carbon budget and reporting process.	During 2021 - 2022	Delivered through the Change Programme.	
2. Implementation of major capital infrastructure investment which supports Wirral's Highways & Infrastructure (cross-cutting with Safe & Pleasant Communities)	Ensure Wirral's infrastructure is sustainable for the future.	<ul style="list-style-type: none"> Highways Asset Management Strategy & Policy Lifecycle Programmes Street Light Policy Tree Woodland and Hedgerow Strategy Invest to Save Programme Deliver the commitments of the Environment & Climate Emergency Policy 	Progress the major LED replacement scheme which will have replaced an additional 26,000 Street Lights with LEDs and around 9,200 lighting columns.	Throughout 2021 – Work to be completed by early 2022	Neighbourhood and Delivery Directorate	<ul style="list-style-type: none"> Number of LED streetlight replacements in Wirral by 2022. Reduction of costs and savings - energy costs and carbon tax when the streetlight upgrade is completed. Number of trees planted and established per year. Number of trees felled for safety purposes. Carbon off set from sequestration. Council's carbon budget Number of Council members and officers trained to gain carbon literacy
			Tree Woodland & Hedgerow Strategy delivery, planting 21,000 trees per year over the next 10 years. Since March 2020 over 24,000 trees have been planted, exceeding the first-year target.	Ongoing throughout the next 10-year tree planting programme, annual target of planting 21,000 trees.		
			Establishment of the Council's environment and climate emergency action plan, driven by an action group of senior officers.			
			Gain carbon literacy organisation status.			
		Delivery of the Highways Asset Management strategy and lifecycle programmes	Throughout 2021/2022			
3. Safer, Sustainable Transport	Embedding active travel solutions and local cycling and walking	Active Travel	Support the LCRCA to develop the business case for the Local Cycling and Walking Infrastructure Plan (LCWIP), segregated strategic cycle route between New Brighton to Birkenhead	March 2023	Neighbourhoods and Regeneration & Place team working with LCR.	<ul style="list-style-type: none"> Approval of Business Case by LCRCA Publication of Active Travel Strategy (delivery measures to be

	infrastructure across all of Wirral		Deliver an Active Travel Strategy	December 2021		reviewed on completion of strategy). <ul style="list-style-type: none"> • Increase in volume of cycle journeys. • Increase in sustainable journeys to school. • Continuing reduction in Road Traffic Collisions
			Delivery of a strategic cycle route from Leasowe to Seacombe Ferry	December 2022		
			Implementation of 6 'School Streets' Projects	March 2022		
			Deliver new Road Safety Action Plan	March 2022		

WIRRAL THEME DELIVERY PLAN 2021 – SAFE & PLEASANT COMMUNITIES

AIM

SAFE AND PLEASANT COMMUNITIES THAT OUR RESIDENTS ARE PROUD OF.

	Summary	Projects & Initiatives	What we will deliver this year	Timescales	Delivery	How we will demonstrate progress
1. Domestic Abuse Strategy (ADULTS COMMITTEE)	Ensure the right support at the right time and improving outcomes for the most vulnerable by breaking the cycles of poverty and harm through taking a preventative approach.	<ul style="list-style-type: none"> Domestic Abuse Prevention programme Three conversations approach. 	Invest in large-scale workforce training on trauma informed practice.		Adults and Children's Services in partnership with Community Safety Partnership and wider stakeholders	<ul style="list-style-type: none"> Reduced cost / demand on a range of Council services – efficiencies. Domestic abuse: Reduction in cases and re-offending, increased reporting, feedback from survivors.
			Engage with underrepresented groups, such as elderly, LGBTQ, pregnant women, people with learning difficulties and disabilities and people living in more affluent areas, to understand how they are affected by domestic abuse.			
			Begin longer-term media campaigns and engagement with the Criminal Justice System and Family Courts.			
2. Community and Leisure strategies	Creating a sustainable model for the delivery of leisure and cultural services in Wirral which celebrate the best of Wirral's assets, environments, and communities. Libraries will become community hubs for learning and family support.	<ul style="list-style-type: none"> Sports & Physical Activity Strategy 	Implement the Sport and Physical Activity Strategy	Within the next 12mths	Neighbourhood Services Directorate	<ul style="list-style-type: none"> Improved public health outcomes in areas of need. More integrated services delivered locally. Increase participation in sport and physical activity among Wirral residents. Support reading attainment in areas of identified need Increase in uptake of library online services. Increase in community usage of libraries by local cultural groups. Increase in activities and events that have a health and wellbeing focus in areas of identified need.
			To provide our residents and stakeholders with outstanding connected, accessible and affordable services through the right blend of facilities, outreach and prevention and intervention activities that make physical and mental health, lifelong learning and cultural enrichment part of everyone's everyday lives.			
	Neighbourhoods model	<ul style="list-style-type: none"> Neighbourhood model, workforce modernisation programme 	Workforce modelling to support a resident and member first approach to dealing with enquiries and pro-actively deal with issues efficiently.	Throughout 2021/22		<ul style="list-style-type: none"> Ensure members and residents are at the heart of delivery of our services.

	Wirral Museums Service will contribute to the regeneration of Birkenhead, help improve mental health & wellbeing and celebrate local artists	<ul style="list-style-type: none"> • Town Deal initiative at Birkenhead Priory • Historic Documentation digitisation project • Exhibition & Events Programme 	<p>Commission new visitor facilities at for Birkenhead Priory</p> <p>Go live with the first phase of an online, searchable database of Wirral’s art and museum collections.</p> <p>Deliver a series of events that support business development and access to funder for creatives and creative industries in Wirral.</p> <p>Show the work of local artists and crafts people past and present.</p>	Throughout 2021/2022		<ul style="list-style-type: none"> • Improved access channels for reporting and resolution of customer enquiries. • Wirral Museums will help improve mental health & wellbeing. • Help drive local economy and support local artist to become economically active. • Online access to collections
<p>3. Community Safety Strategy</p>	The overarching aim of the Community Safety Strategy is to build safer, stronger, more resilient communities in Wirral and reduce the fear of crime.	<ul style="list-style-type: none"> • Launch co-produced community safety strategy. • 10 Strategic themes • Use of CCTV cameras to tackle crime and provide community reassurance 	<p>Invest in new CCTV Control room and comprehensive upgrade of public realm CCTV network</p> <p>Design and Co-produce Coastal and Inland Water Safety Plan (Drowning Prevention Strategy)</p> <p>Build on Resilient Communities project by working with our communities to ensure they are prepared for emergencies.</p>	All to be delivered by 31 March 2022.	Community Safety Team and Neighbourhood Engagement along with all partners of the Safer Wirral Partnership Board.	<ul style="list-style-type: none"> • Nos of crimes detected through use of CCTV • Reduced number of emergency calls for water/coastal rescue. • Nos of citizens signed up to Flood Watch.

This page is intentionally left blank



TOURISM, COMMUNITIES, CULTURE & LEISURE COMMITTEE

TUESDAY 12 OCTOBER 2021

REPORT TITLE:	TOURISM, COMMUNITIES, CULTURE AND LEISURE WORK PROGRAMME UPDATE
REPORT OF:	DIRECTOR OF LAW AND GOVERNANCE

REPORT SUMMARY

The Tourism, Communities, Culture and Leisure Committee, in co-operation with the other Policy and Service Committees, is responsible for proposing and delivering an annual committee work programme. This work programme should align with the corporate priorities of the Council, in particular the delivery of the key decisions which are within the remit of the Committee. It is envisaged that the work programme will be formed from a combination of key decisions, standing items and requested officer reports. This report provides the Committee with an opportunity to plan and regularly review its work across the municipal year. The work programme for the Tourism, Communities, Culture and Leisure Committee is attached as Appendix 1 to this report.

RECOMMENDATION/S

The Tourism, Communities, Culture and Leisure Committee are invited to agree or otherwise determine the content of the Tourism, Communities, Culture and Leisure Committee work programme which is proposed in this report for the remainder of the 2021/22 municipal year.

SUPPORTING INFORMATION

1.0 REASON/S FOR RECOMMENDATION/S

- 1.1 To ensure Members of the Tourism, Communities, Culture and Leisure Committee have the opportunity to contribute to the delivery of the annual work programme.

2.0 OTHER OPTIONS CONSIDERED

- 2.1 A number of workplan formats were explored, with the current framework open to amendment to match the requirements of the Committee

3.0 BACKGROUND INFORMATION

- 3.1 The work programme should align with the priorities of the Council and its partners. The programme will be informed by:
- The Council Plan
 - The Council's transformation programme
 - The Council's Forward Plan
 - Service performance information
 - Risk management information
 - Public or service user feedback
 - Referrals from Council

Terms of Reference

The Tourism, Communities, Culture and Leisure Committee has responsibility for customer contact, community development and community services. including all of those functions related to community safety and also those regarding the promotion of community engagement. The Committee is charged by full Council to undertake responsibility for the Council's role and functions:

- (a) for customer and community contact services, including various offices and meeting points, customer contact centres and advice and transaction services
- (b) community engagement, incorporating the Council's approach to equalities, inclusion communities, neighbourhoods and the voluntary and charitable sector, community wealth building and social value.
- (c) in considering options and develop proposals for neighbourhood arrangements, including capacity building, use of assets and devolving powers and services to neighbourhoods.
- (d) for the provision and management of leisure, sports and recreation facilities.

- (e) for delivery of the authority's library and museums services, including but not limited to art galleries, historic buildings and their gardens and the functions of the Council regarding public records
- (f) concerning tourism, the arts, culture and heritage, including provision of theatre, entertainments, conferences and events;
- (g) in relation to bereavement services and support to the Coroner's service;
- (h) regarding community safety, crime and disorder and all associated matters;
- (i) for trading standards and environmental health, including but not limited to:
 - (i) consumer protection;
 - (ii) product safety;
 - (iii) fair trading; (iv) metrology;
 - (v) food standards and animal health;
 - (vi) air pollution control;
 - (vii) health and safety at work (except in so far as it relates to the Council as an employer);
 - (viii) public conveniences;
 - (ix) food safety; and
 - (x) control of nuisances;
- (j) in respect of emergency planning and community resilience (community, regulatory and asset services);
- (k) providing a view of performance, budget monitoring and risk management in relation to the Committee's functions; and
- (l) undertaking the development and implementation of policy in relation to the Committee's functions, incorporating the assessment of outcomes, review of effectiveness and formulation of recommendations to the Council, partners and other bodies, which shall include any decision relating to the above functions

4.0 FINANCIAL IMPLICATIONS

- 4.1 This report is for information and planning purposes only, therefore there are no direct financial implication arising. However, there may be financial implications arising as a result of work programme items.

5.0 LEGAL IMPLICATIONS

5.1 There are no direct legal implications arising from this report. However, there may be legal implications arising as a result of work programme items.

6.0 RESOURCE IMPLICATIONS: STAFFING, ICT AND ASSETS

6.1 There are no direct implications to staffing, ICT or Assets.

7.0 RELEVANT RISKS

7.1 The Committee's ability to undertake its responsibility to provide strategic direction to the operation of the Council, make decisions on policies, co-ordinate spend, and maintain a strategic overview of outcomes, performance, risk management and budgets may be compromised if it does not have the opportunity to plan and regularly review its work across the municipal year.

8.0 ENGAGEMENT/CONSULTATION

8.1 Not applicable.

9.0 EQUALITY IMPLICATIONS

9.1 Wirral Council has a legal requirement to make sure its policies, and the way it carries out its work, do not discriminate against anyone. An Equality Impact Assessment is a tool to help council services identify steps they can take to ensure equality for anyone who might be affected by a particular policy, decision or activity.

This report is for information to Members and there are no direct equality implications.

10.0 ENVIRONMENT AND CLIMATE IMPLICATIONS

10.1 This report is for information to Members and there are no direct environment and climate implications. However, there may be implications arising as a result of work programme items.

REPORT AUTHOR: **Anna Perrett**
(Anna Perret, Scrutiny Officer)
email: annaperret@wirral.gov.uk

APPENDICES

Appendix 1: Tourism, Communities, Culture and Leisure Committee Work Programme

BACKGROUND PAPERS

Council Constitution

SUBJECT HISTORY (last 3 years)

Council Meeting	Date
Tourism, Communities, Culture and Leisure Committee	3rd March 2021 21st January 2021 23rd November 2020 26th October 2020

This page is intentionally left blank



TOURISM, COMMUNITIES, CULTURE AND LEISURE COMMITTEE

WORK PROGRAMME 2020/21

Contact Officer/s: MIKE JONES
ANNA PERRETT

October Agenda

Item	Key Decision	Lead Officer
Liverpool and Wirral Coroner Area annual report	No	Steve Fox
Public Safety Protection order: Birkenhead and Seacombe	Yes	Mark Camborne
The Wirral Plan 2021-2026 Draft Delivery Plan	no	Mike Callon
Performance Report	No	Nicki Butterworth
Work Programme Update	No	Anna Perrett

UPCOMING KEY DECISIONS – WAITING TO BE SCHEDULED

Item	Approximate timescale	Lead Departmental Officer	Wirral Plan Priority
Birkenhead Culture and Heritage Strategy (part of	2021	Jane Morgan	Inclusive Economy

Birkenhead 2040 Regeneration Framework			
Wirral Culture and Heritage Strategy	July 2022	Jane Morgan	Inclusive Economy
Future of Golf (Final Report),	November 2021	Andy McCartan	Healthy and Active lives
Sport & Physical Activity Strategy Report	November 2021	Andy McCartan	Healthy and Active lives
Library Strategy & New Model (Final Report)	November 2021	Andy McCartan	Healthy and Active lives
Open Golf	TBC 2022	Andy McCartan	Healthy and Active lives
Community Safety Annual Update	TBC 2022	Mark Camborne	Healthy and Active Lives

ADDITIONAL AGENDA ITEMS – WAITING TO BE SCHEDULED

Item	Approximate timescale	Lead Departmental Officer
Battle of Brunanburh	TBC	Keith Keeley

STANDING ITEMS AND MONITORING REPORTS

Item	Reporting Frequency	Lead Departmental Officer
Financial Monitoring	TBC	Shaer Halewood

WORK PROGRAMME ACTIVITIES OUTSIDE COMMITTEE

Item	Format	Timescale	Lead Officer	Progress
Working Groups/ Sub Committees				
Task and Finish work				

Spotlight sessions / workshops				
Royden Park	Workshop	2021	James Roberts	TBC
Golf Working Group/workshop	Workshop	2021	Neil price	Oct 2021
Budget Setting	Workshops	2021	All	Ongoing
Performance Dashboard	Workshop	2021	Nicki Butterworth/ Nancy Clarkson	Completed
Corporate scrutiny / Other				

This page is intentionally left blank



12 OCTOBER 2021

REPORT TITLE:	TOURISM, COMMUNITIES, CULTURE AND LEISURE COMMITTEE PERFORMANCE REPORT
REPORT OF:	DIRECTOR OF NEIGHBOURHOOD SERVICES

REPORT SUMMARY

This report provides performance information in relation the group of Neighbourhood Services that report to the Tourism, Communities, Culture and Leisure Committee. The report was designed based on discussion with Members through working group activity in 2021. Members requests have been incorporated into the report presented at this committee meeting. This matter affects all Wards within the Borough. This is not a key decision.

RECOMMENDATION

The Tourism, Communities, Culture and Leisure Committee are recommended to note the content of the report and highlight any areas requiring further clarification or action.

SUPPORTING INFORMATION

1.0 REASON/S FOR RECOMMENDATION

- 1.1 To ensure Members of the Tourism, Communities, Culture and Leisure Committee have the opportunity to monitor the performance of the Council and partners in relation to Neighbourhood Services.

2.0 OTHER OPTIONS CONSIDERED

- 2.1 This report has been developed in line with member requirements.

3.0 BACKGROUND INFORMATION

- 3.1 Regular monitoring of performance will ensure public oversight and enable Elected Members to make informed decisions in a timely manner.
- 3.2 This report contains performance information relating to the following service areas:-
- Leisure & Associated Services
 - Libraries
 - Museums
- 3.3 Performance information for Community Safety is presented outside of this report via the well-established Wirral Safety Tracker which is the primary performance management tool for the Safer Wirral Partnership Board.
- 3.4 Members are asked to note that this is the first report to this committee setting out performance reporting for the identified group of services. The information contained within is therefore likely to adapt and develop further as services increase the reporting capability of information systems.
- 3.5 Many of the services identified are continuing their reinstatement and recovery following the disruption and cessation inflicted by the COVID19 pandemic. It is therefore likely that some of the information provided represents an incomplete dataset. The data presented will therefore evolve during future presentations to this committee as more services and facilities reopen to the public.

4.0 FINANCIAL IMPLICATIONS

- 4.1 There are no financial implications arising from this report.

5.0 LEGAL IMPLICATIONS

- 5.1 There are no legal implications arising from this report.

6.0 RESOURCE IMPLICATIONS: STAFFING, ICT AND ASSETS

- 6.1 There are none arising from this report.

7.0 RELEVANT RISKS

- 7.1 Members are asked to note that the performance information contained within this report represents the position of the services identified at a time when many are either recovering or remobilising from the effects of the COVID19 pandemic. The short to medium term impacts of the pandemic, and other health related conditions over the 2021 Autumn / Winter period remain uncertain. There is an ongoing risk that any significant increase in rates of illness transmission, may impose future lockdowns or firebreaks that will in turn affect business continuity and service performance.
- 7.2 Failure to report performance information will risk a lack of public oversight and not enable Elected Members to make informed decisions in a timely manner

8.0 ENGAGEMENT/CONSULTATION

- 8.1 Neighbourhood services carry out a range of consultation and engagement with service users and residents to work to optimise service delivery and outcomes for residents.

9.0 EQUALITY IMPLICATIONS

- 9.1 Wirral Council has a legal requirement to make sure its policies, and the way it carries out its work, do not discriminate against anyone. An Equality Impact Assessment is a tool to help council services identify steps they can take to ensure equality for anyone who might be affected by a particular policy, decision, or activity. There is no impact for equality implications arising directly from this report. This report has no direct implications for equalities.

10.0 ENVIRONMENT AND CLIMATE IMPLICATIONS

- 10.1 There are no environmental and climate implications generated by the recommendations in this report.

The content and/or recommendations contained within this report are expected to:

- have no impact on emissions of Greenhouse Gases.

11.0 COMMUNITY WEALTH IMPLICATIONS

- 11.1 Moving Communities, an online software tool which tracks participation, performance, and social value at public leisure facilities. Data from Moving Communities features here for the first time and consequently will require further development. However, the software has a social value calculator that shows early indications off the Social Value of the Wirral's Leisure Centres.

REPORT AUTHOR: Nicola Butterworth

telephone: 0151 606 2130

email: nicolabutterworth@wirral.gov.uk

APPENDICES

BACKGROUND PAPERS

Moving Communities: Participation in Public Leisure Facilities www.movingcommunities.org

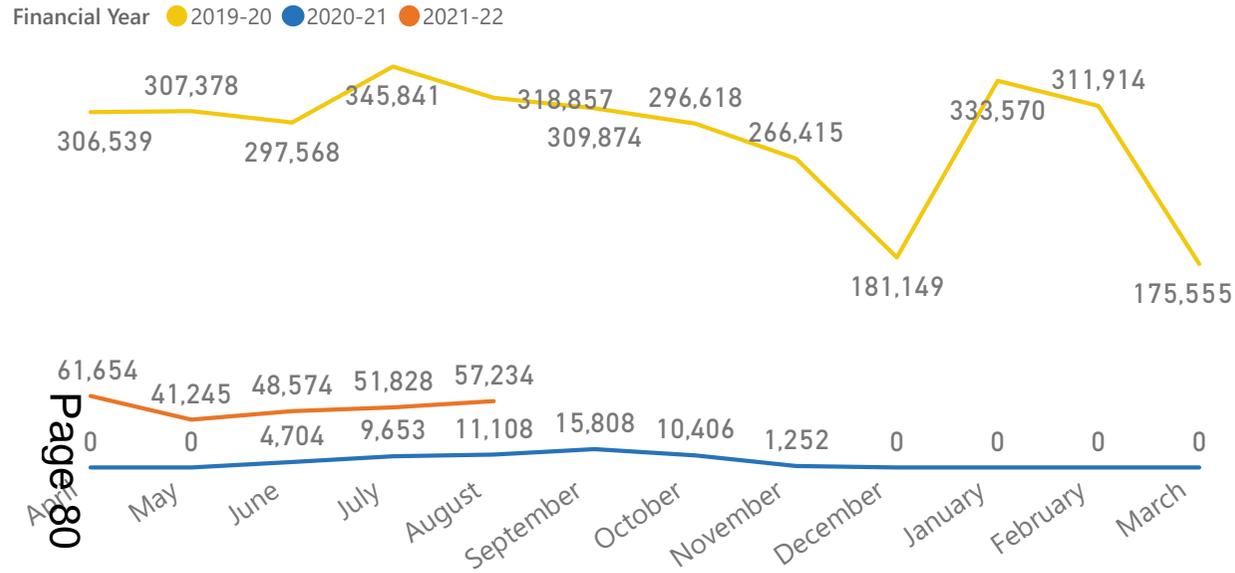
Sport England: Active Lives Survey: <https://www.sportengland.org/know-your-audience/data/active-lives>

SUBJECT HISTORY (last 3 years)

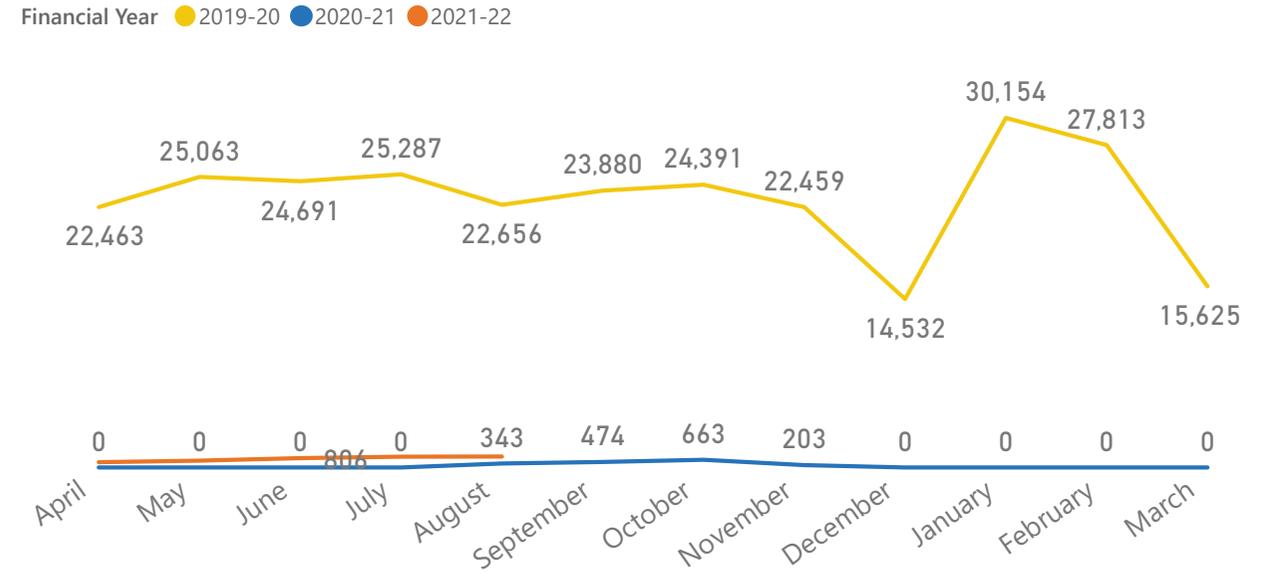
Council Meeting	Date
None Reported	

Leisure, Tourism and Culture Committee report

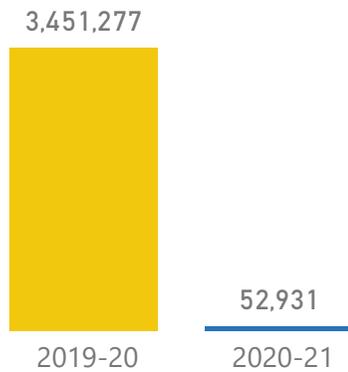
Footfall through Leisure sites



Number of participants attending in person classes



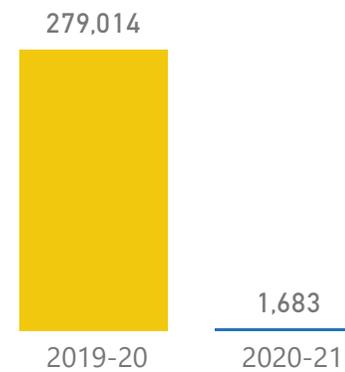
Total annual footfall



% change
-98.47%
19/20 - 20/21

% change
415.25%
vs same time last year

Total annual participants

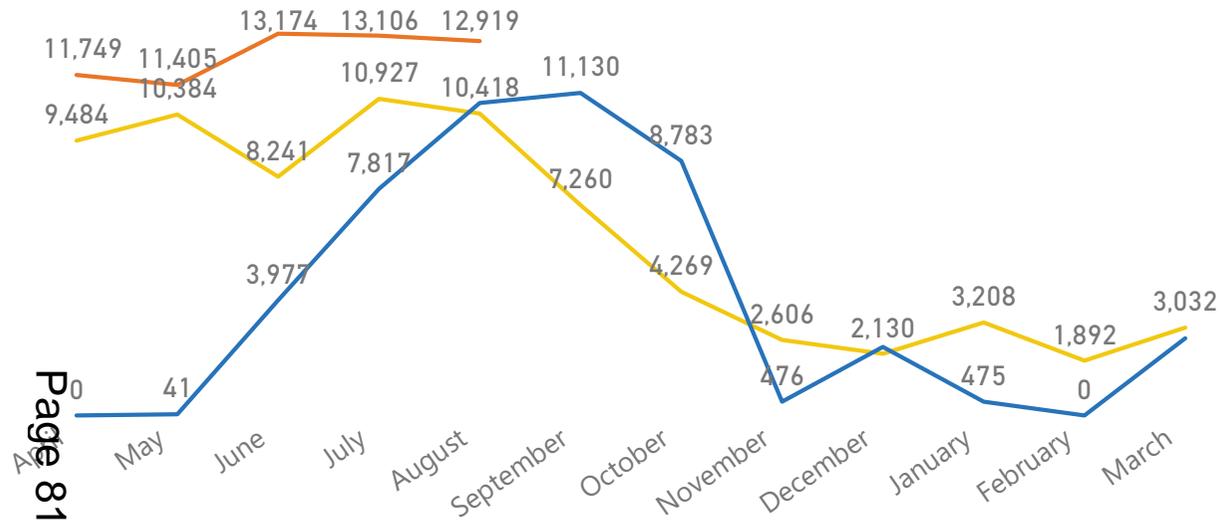


% change
-99.40%
19/20 - 20/21

% Change
174.93%
vs same time last year

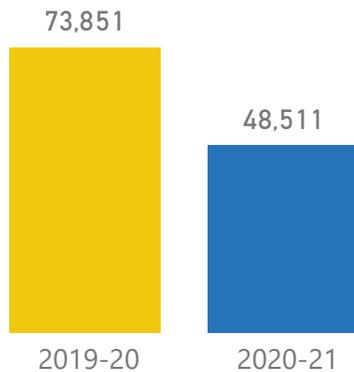
Number of rounds of golf

Financial Year ● 2019-20 ● 2020-21 ● 2021-22



Page 81

Total annual rounds of golf

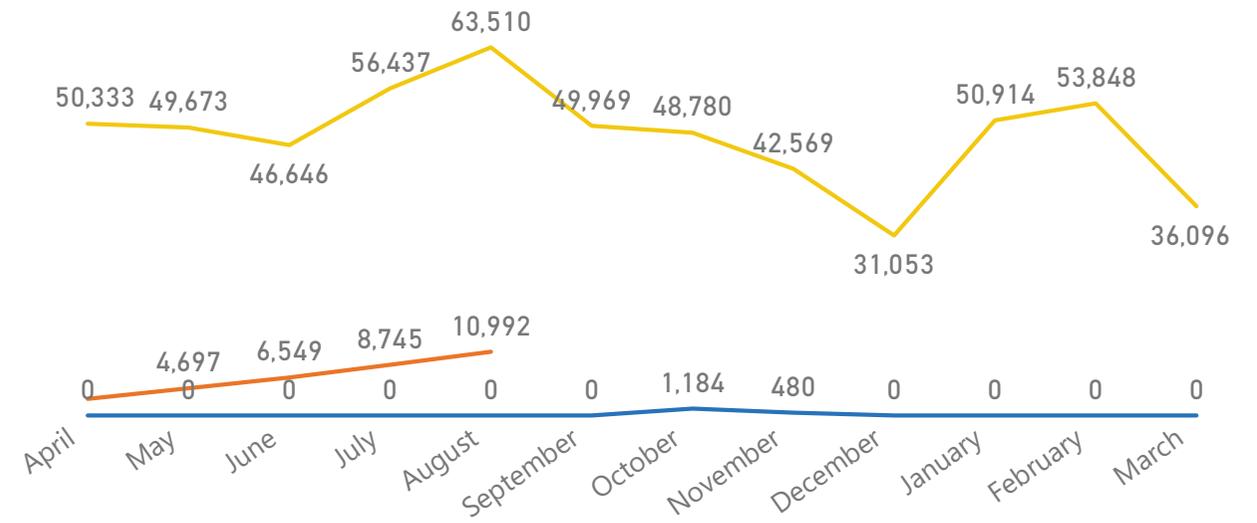


% change
-34.31%
19/20 - 20/21

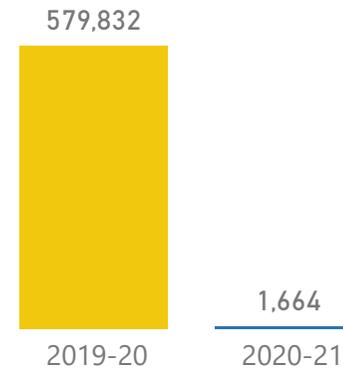
% change
24.01%
vs same time last year

Number of swims

Financial Year ● 2019-20 ● 2020-21 ● 2021-22



Total annual swims

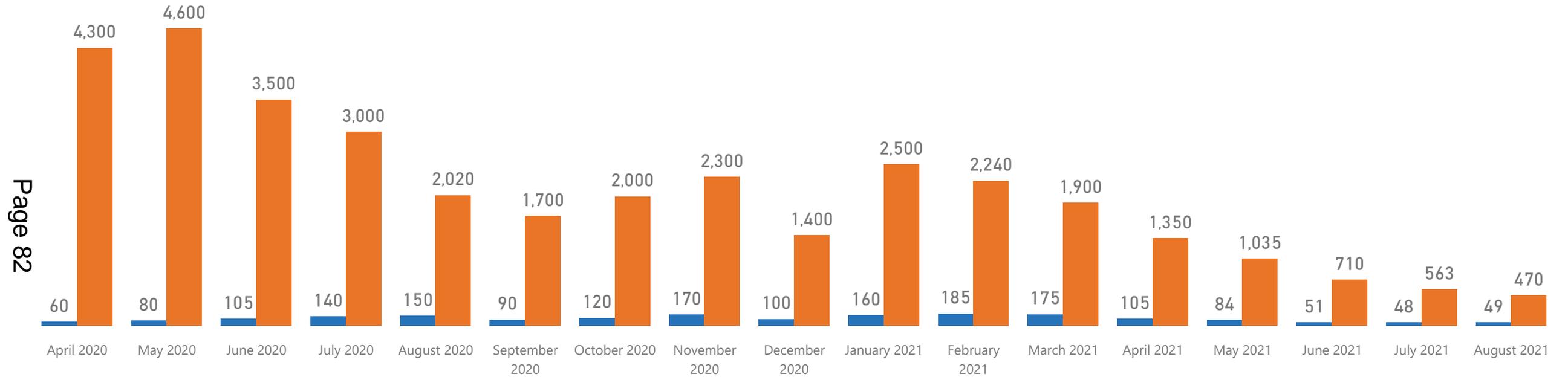


% change
-99.71%
19/20 - 20/21

% change
Not available

Online Classes - number streamed & hours viewed

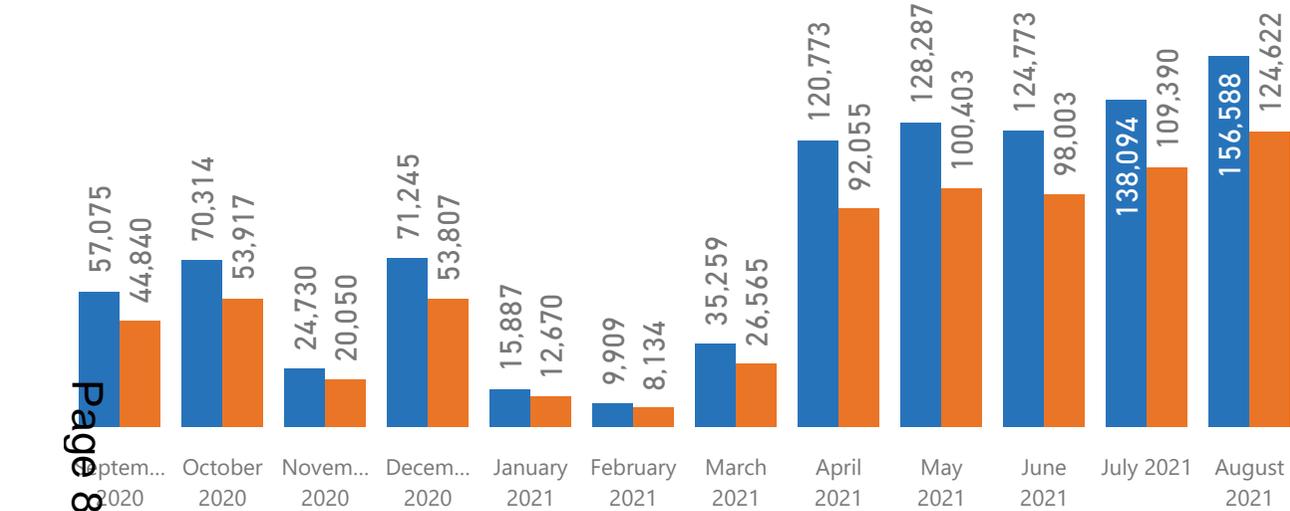
● Leisure Classes Streamed ● Leisure Classes Viewed (Hrs)



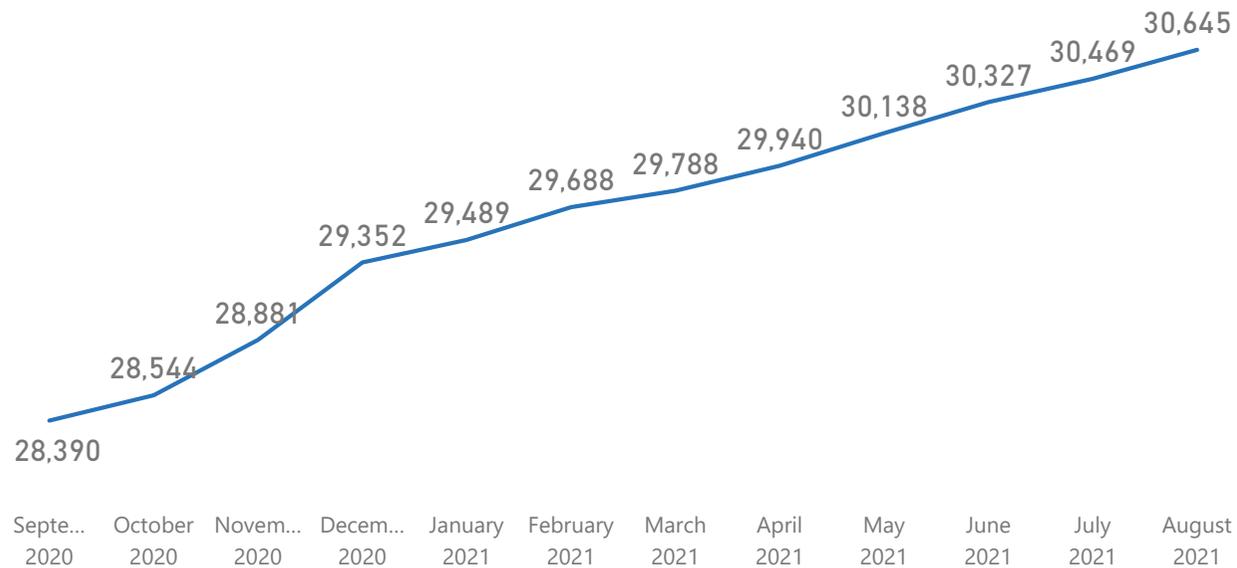
Online classes offered from April 2020; therefore no previous year comparisons available.

www.wirralleisure.co.uk website views and visits

● Monthly Website Views ● Monthly Unique Visits



Social media total followers



Leisure social media - number of new followers

Financial Year ● 2020-21 ● 2021-22



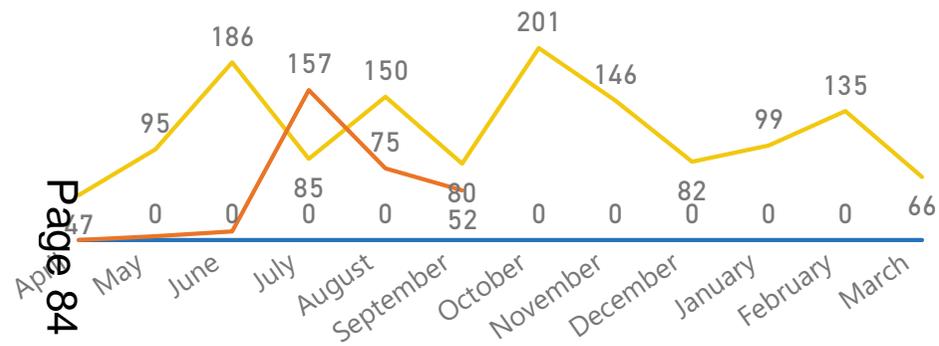
Social media reach



Aims to improve the lives of Wirral residents and their communities through sport & physical activity, by working effectively with a range of partners.

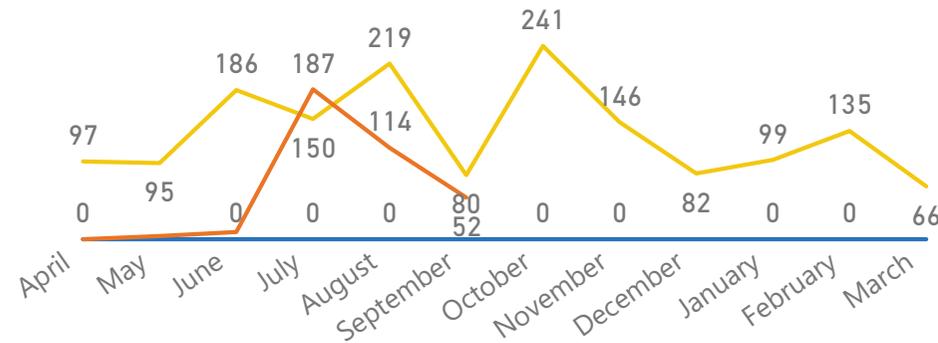
Number of targeted referrals

Financial Year ● 2019-20 ● 2020-21 ● 2021-22

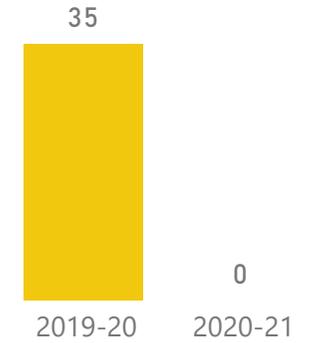


Number of participants engaged with aged 5-18yrs (or 21 with disability)

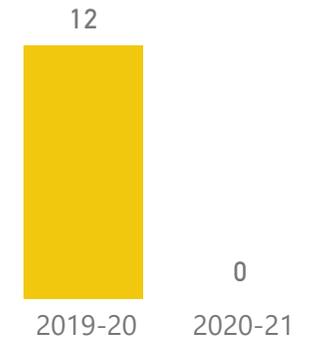
Financial Year ● 2019-20 ● 2020-21 ● 2021-22



External partners engaged with annually

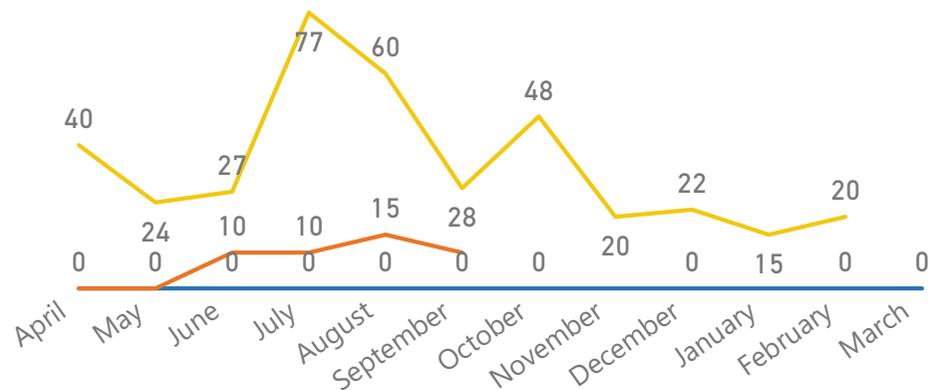


Training, awareness & educational courses delivered



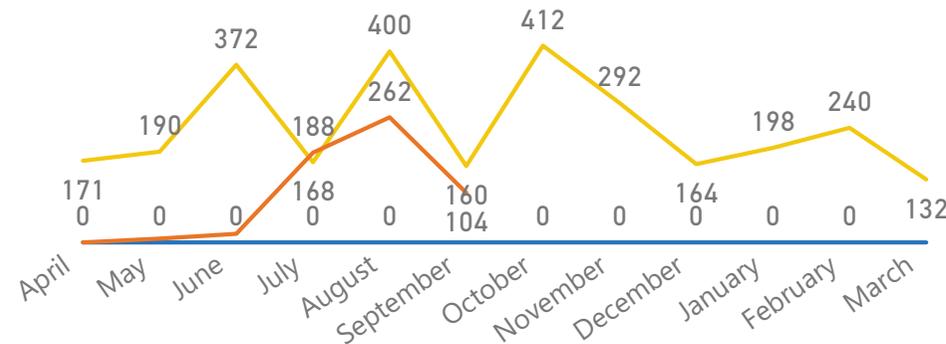
Number of sports & activities sessions delivered

Financial Year ● 2019-20 ● 2020-21 ● 2021-22

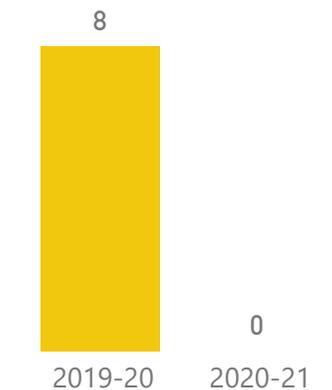


Hours of sports & activities sessions delivered

Financial Year ● 2019-20 ● 2020-21 ● 2021-22



Number of volunteers



The Wirral Leisure Holiday Programme provided free meals and activities for children aged 8-15 years eligible for free school meals (FSM) across Wirral leisure centres. The Programme ran for 4 weeks over the school holidays. The Programme was run and managed by Wirral Leisure Services Holiday Activity Fund (HAF).

Participants

247

Total

Participants on FSM

215

Total

Meals fed

2,650

Total

Hours of activity

415

Total

Enquiries

409

Total

Staff

28

Total

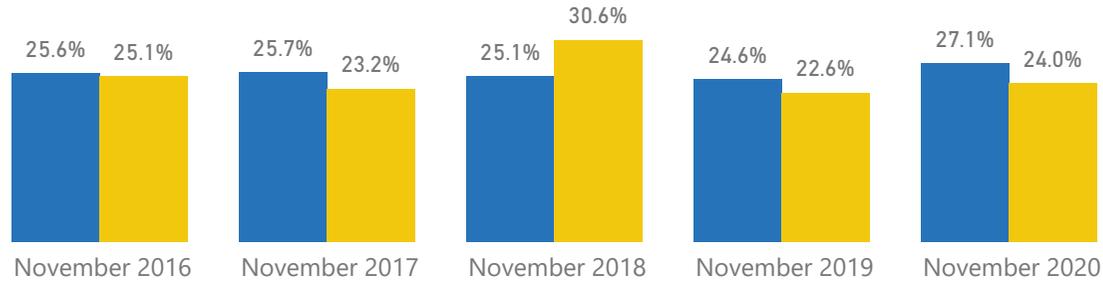
Volunteers

3

Total

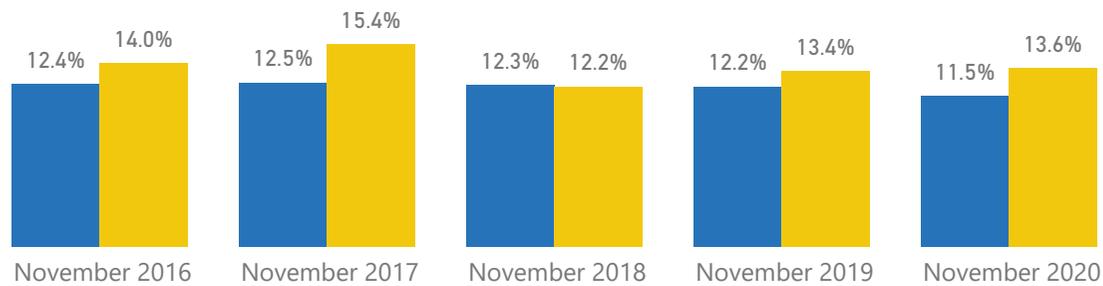
% of Inactive Adults (less than 30mins a week)

Geography ● England ● Wirral



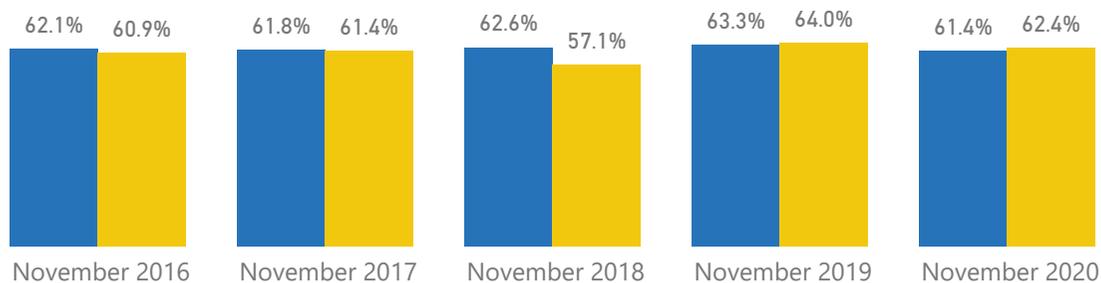
% of Fairly Active Adults (30-149 mins a week)

Geography ● England ● Wirral



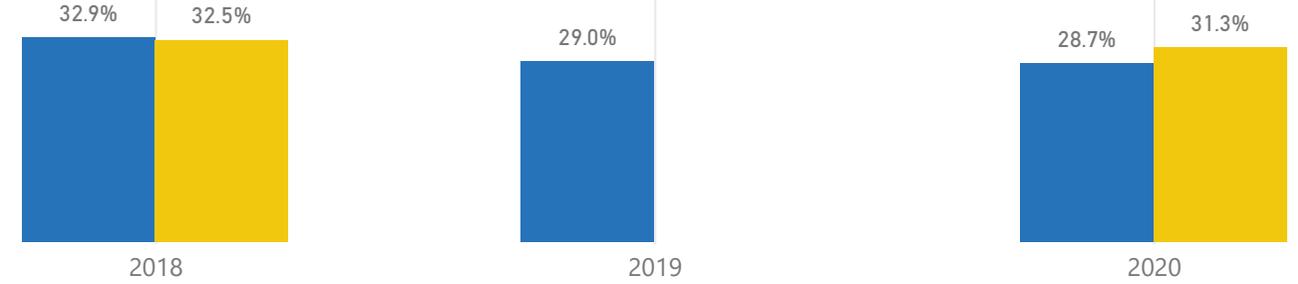
% of Active Adults (at least 150 mins a week)

Geography ● England ● Wirral



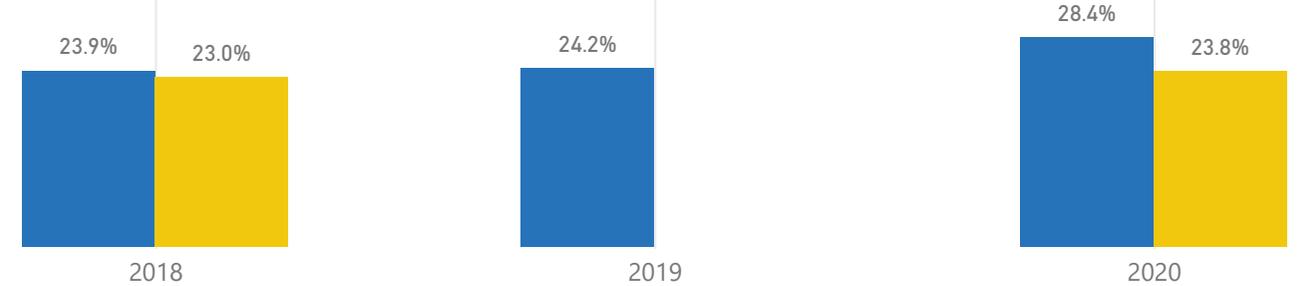
% of less active Children & Young People (less than 30mins average a day)

Geography ● England ● Wirral



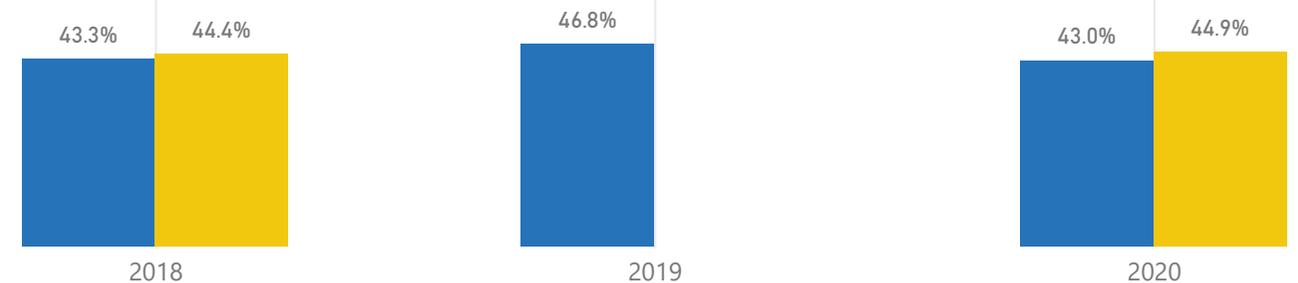
% of Fairly Active Children & Young People (30-59mins average a day)

Geography ● England ● Wirral

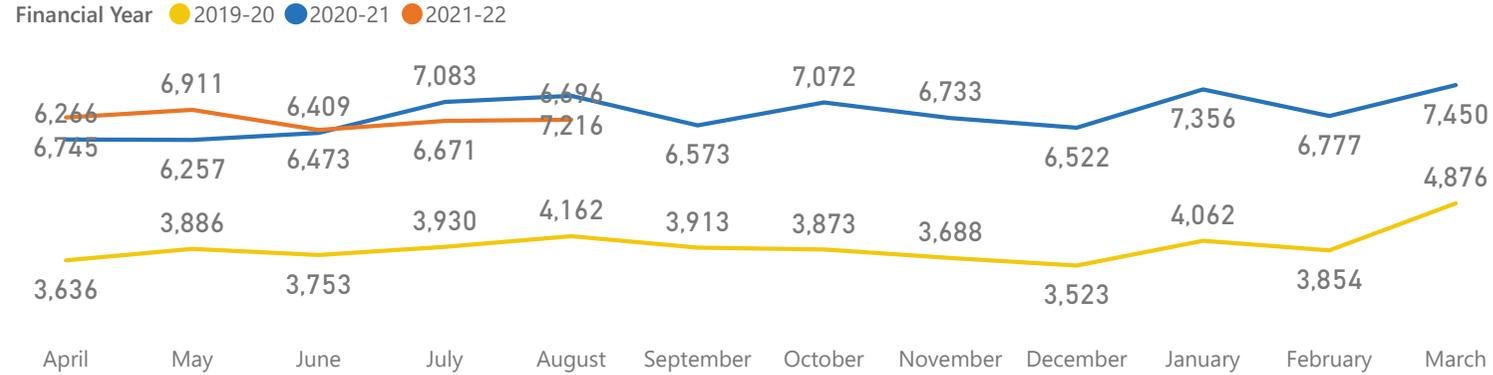


% of Active Children & Young People (60+mins average a day)

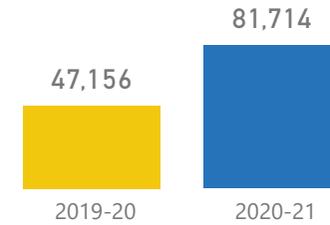
Geography ● England ● Wirral



Number of e-book & audiobook downloads

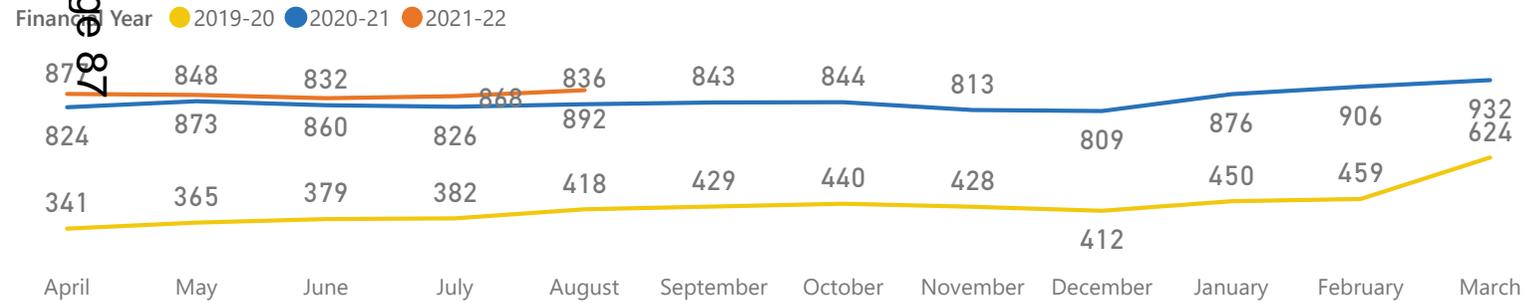


Total annual e-book & audiobook downloads

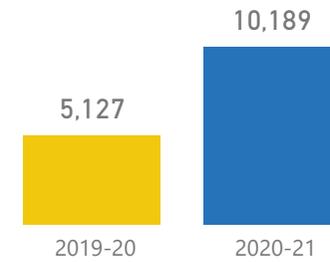


73.28%
% Change 19/20 - 20/21

Borrowbox - number of unique users

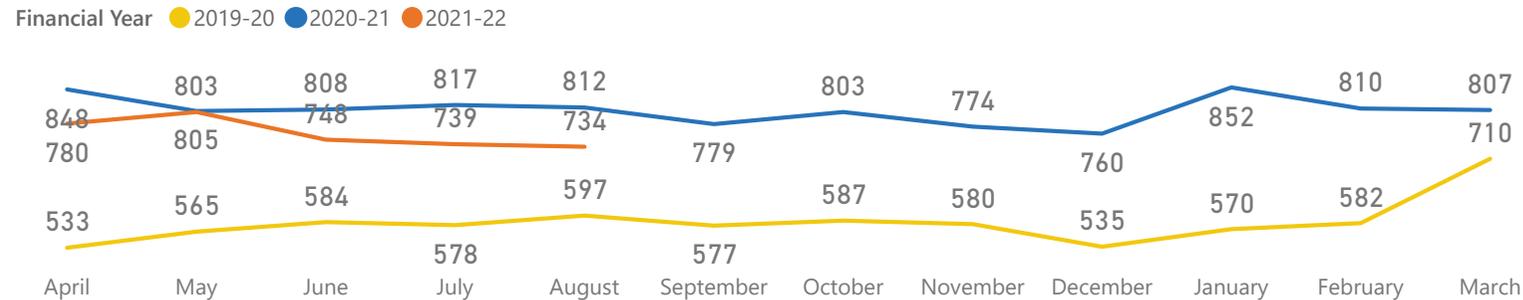


Borrowbox - Total annual unique users

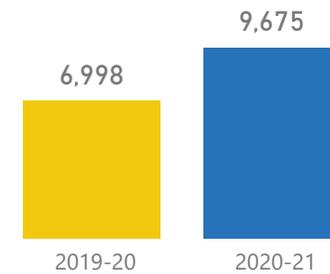


98.73%
% Change 19/20 - 20/21

Overdrive - number of unique users



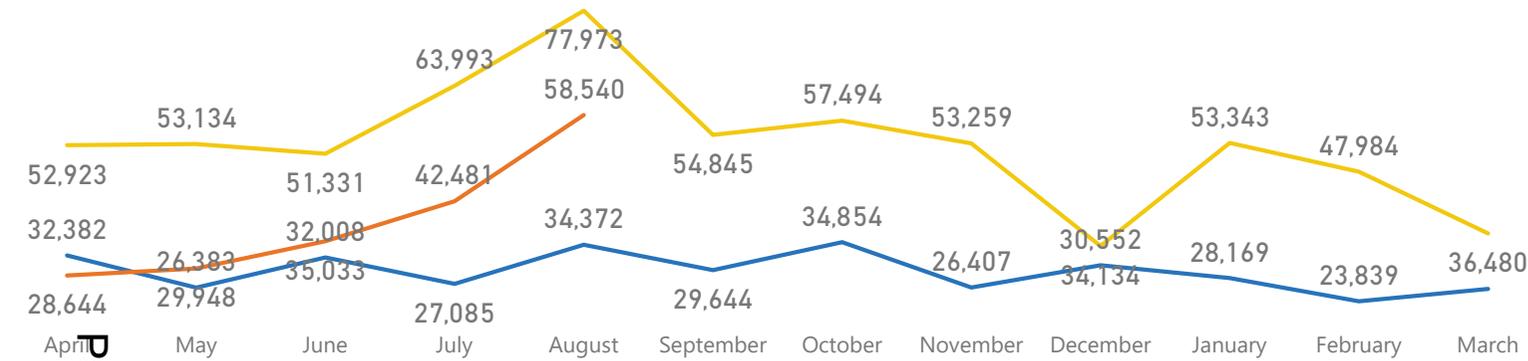
Overdrive - Total annual unique users



38.25%
% Change 19/20 - 20/21

Number of book loans and renewals*

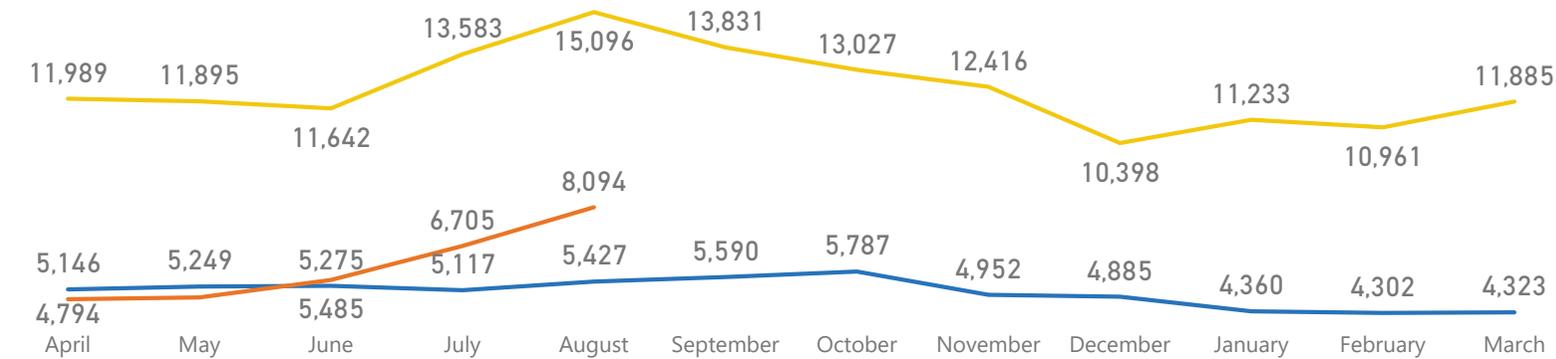
Financial Year ● 2019-20 ● 2020-21 ● 2021-22



* Loans and Renewals for library branches - excludes renewals via website. During COVID-19 closures automatic renewals are in place.

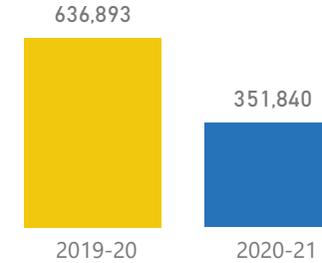
Number of active borrowers*

Financial Year ● 2019-20 ● 2020-21 ● 2021-22



* Borrowers with at least one transaction during the month. During COVID-19 closures automatic renewals are in place which will account for active users.

Total books loaned and renewed



% change

-44.75%

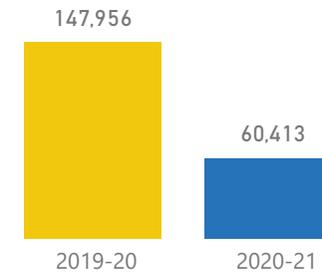
19/20 - 20/21

% change

70.31%

vs same time last year

Total active borrowers



% change

-59.17%

19/20 - 20/21

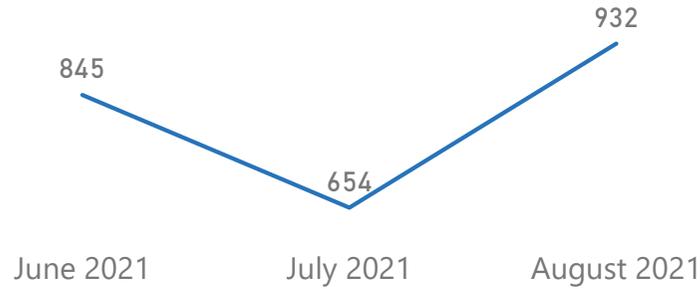
% change

49.14%

vs same time last year

Williamson Art Gallery re-opened on 9th June 2021.

Williamson Art Gallery visitors by month



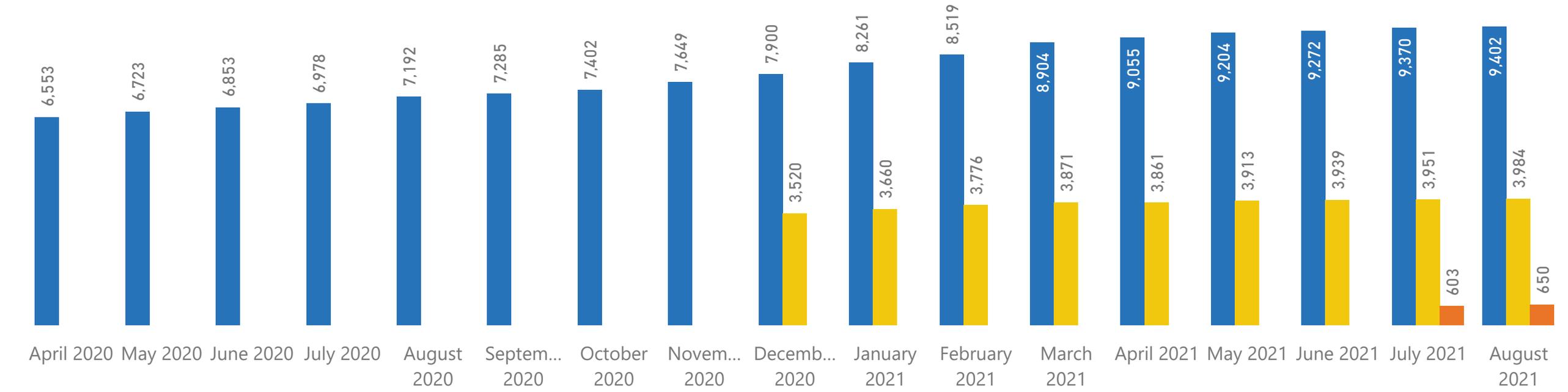
Williamson Art Gallery meetings & events re-commenced in August 2021



Birkenhead Priory re-opened on 7th August 2021

Museums social channels - number of followers (cumulative)

● Facebook ● Twitter ● Total Instagram



The Customer Satisfaction survey was carried out amongst all members who visited a leisure centre since lockdown ended. The survey was sent to participants via email following a visit to the leisure centre.

Results were collected and reported on the Moving Communities platform.

Cleanliness of changing area

90.67%

% satisfied or very satisfied

Cleanliness of activity area

97.40%

% satisfied or very satisfied

Customer Confidence in
returning to leisure centres
post COVID-19**75.36%**

% confident/extremely confident

Customer likelihood to
recommend the centre**67.73%**

% highly likely to recommend

Social Value

Total Social Value of leisure centres

£1,729,137

Last 12 months

Average Social Value per person

£131.76

Last 12 months

Subjective wellbeing

£930,294

Last 12 months

Educational Attainment

£11,078

Last 12 months

Physical and mental health

£362,994

Last 12 months

Reduced crime

£424,771

Last 12 months

The Social Value generated through physical activity at the leisure centres, in monetary terms.

The Social Value is calculated using the Moving Communities Social Value Calculator.

This page is intentionally left blank